

How to retrieve an X-ray not saved when using Carestream or XDR Integration

1002 [TDO KB](#) May 12, 2025 [TDO software](#) 5.19K

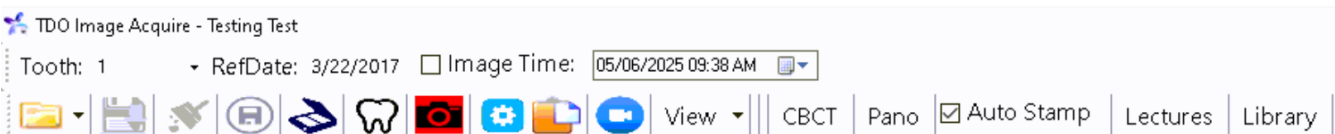
Overview

This will show you how to retrieve an X-ray from the Acquire page if an X-ray was not saved into the IO with TDO integrated sensors, Carestream or XDR.

Detailed Instructions

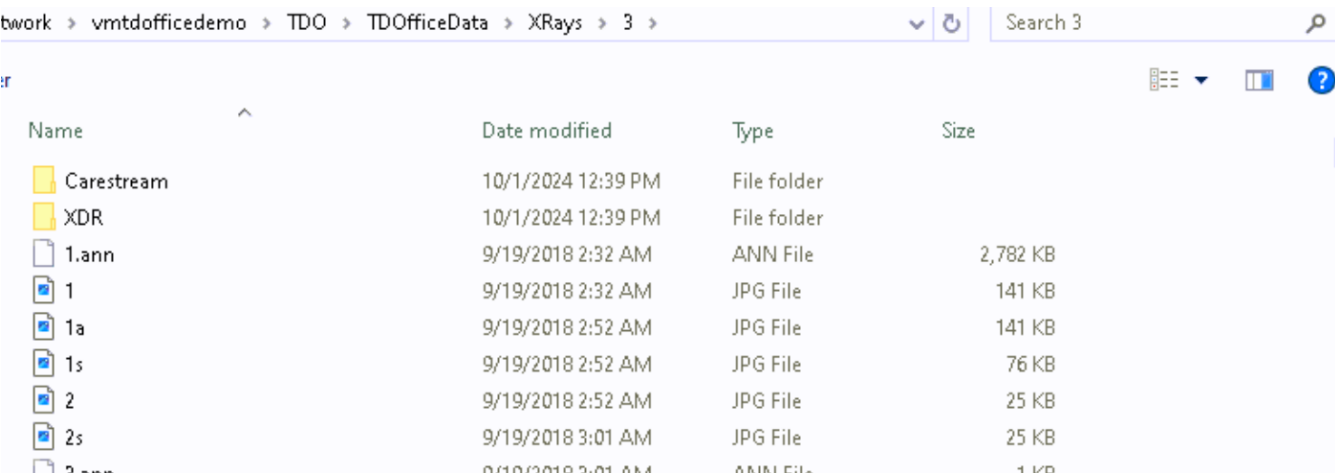
Go to the patient record you would like to recover the X-ray that was not saved.

Open Acquire



Folder – File Action – Open Patient Folder

This opens the patient's X-ray folder on the TDO Server. Click on either the Carestream or XDR folder. You will only see the folder of the sensor you use.



Double-click on the DCM file you want to save to TDO. Once the X-ray is in the acquire page, you can adjust as needed and save to the Image Organizer.

Network > vmtdofficedemo > TDO > TDOOfficeData > XRays > 3 > Carestream					Search Carestream
der					
Name	Date modified	Type	Size		
 1.2.250.1.90.2.1919219637.2015120111481...	9/19/2018 3:17 AM	DCM File	5,159 KB		
 1.2.250.1.90.4.1919219637.2015052111281...	9/19/2018 3:17 AM	DCM File	5,429 KB		
 1.2.250.1.90.4.3829428717.2014032015024...	9/19/2018 3:17 AM	DCM File	5,402 KB		
 1.2.250.1.90.4.3829428717.2014051511031...	9/19/2018 3:17 AM	DCM File	5,429 KB		
 2015-12-07.095308.dcm	9/19/2018 3:17 AM	DCM File	10,133 KB		

Network > vmtdofficedemo > TDO > TDOOfficeData > XRays > 3 > XDR					Search XDR
der					
Name	Date modified	Type	Size		
 2016-04-12.091300.dcm	9/19/2018 3:17 AM	DCM File	2,230 KB		
 2016-05-31.145848.dcm	9/19/2018 3:17 AM	DCM File	2,230 KB		

Online URL: <https://kb.tdo4endo.com/article.php?id=1002>