

TDO Letters: disable connected experiences

1013 [TDO KB](#) August 18, 2025 [TDO software](#) 1.73K

Overview

If you are having issues with TDO Letters please try disabling Connected Experiences to limit potential sources of issues.

Detailed Instructions

- 1) Open Microsoft Word
- 2) Click 'File'
- 3) Click 'Account'
- 4) Click 'Manage Settings'



Account

User Information



Timothy Cannon
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[Change photo](#)

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Account Privacy

Manage Settings

Office Background:

Circles and Stripes

Office Theme:

Use system setting

Connected Services:



OneDrive - Valsoft Corporation

timothy.cannon@tdo4endo.com



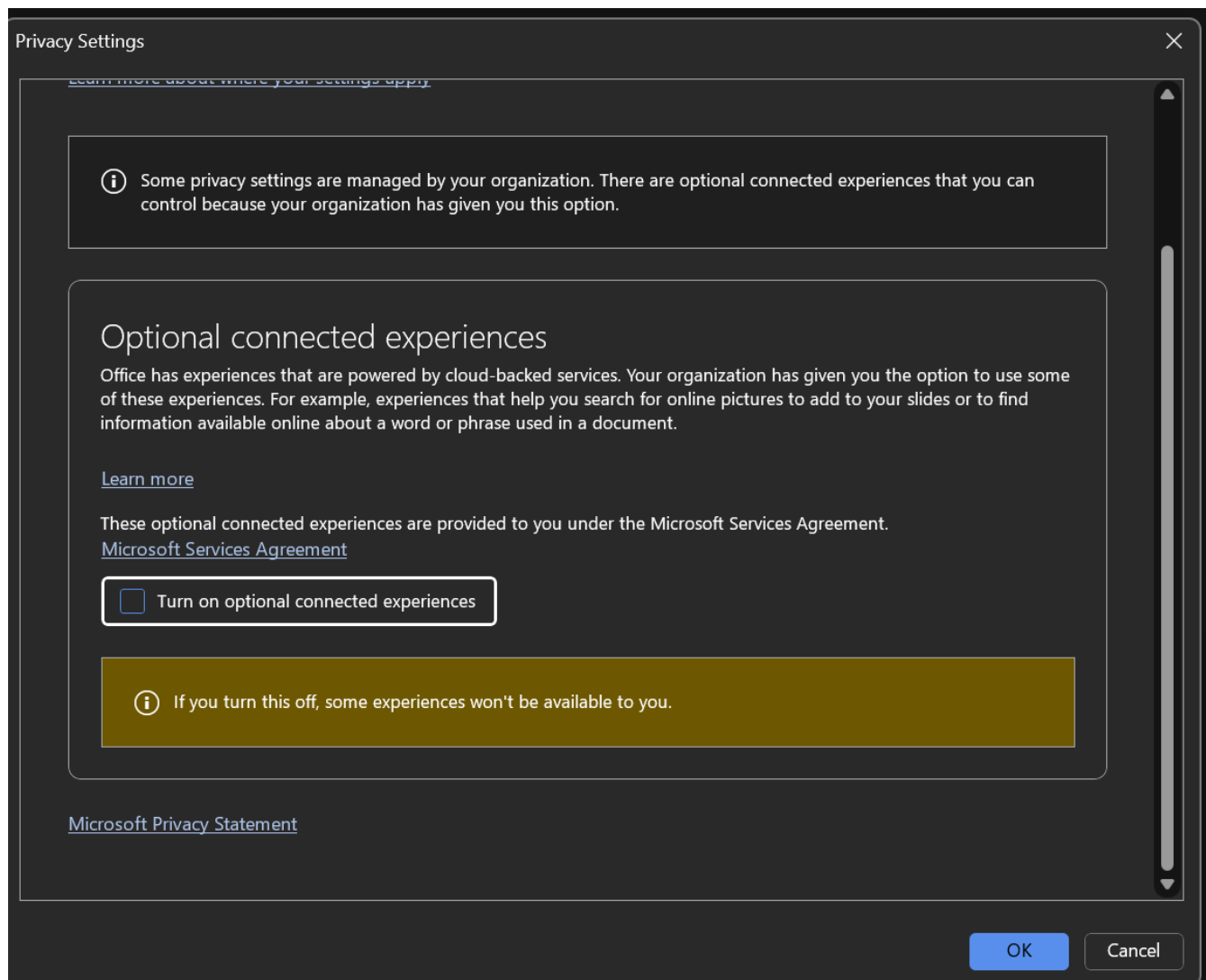
Sites - Valsoft Corporation

timothy.cannon@tdo4endo.com

Add a service



5) Uncheck 'Turn on optional connected experiences'



7) Click 'OK'

Online URL: <https://kb.tdo4endo.com/article.php?id=1013>