TDO Letters: disable connected experiences

1013 TDO KB August 18, 2025 TDO software 2.02K

Overview

If you are having issues with TDO Letters please try disabling Connected Experiences to limit potential sources of issues.

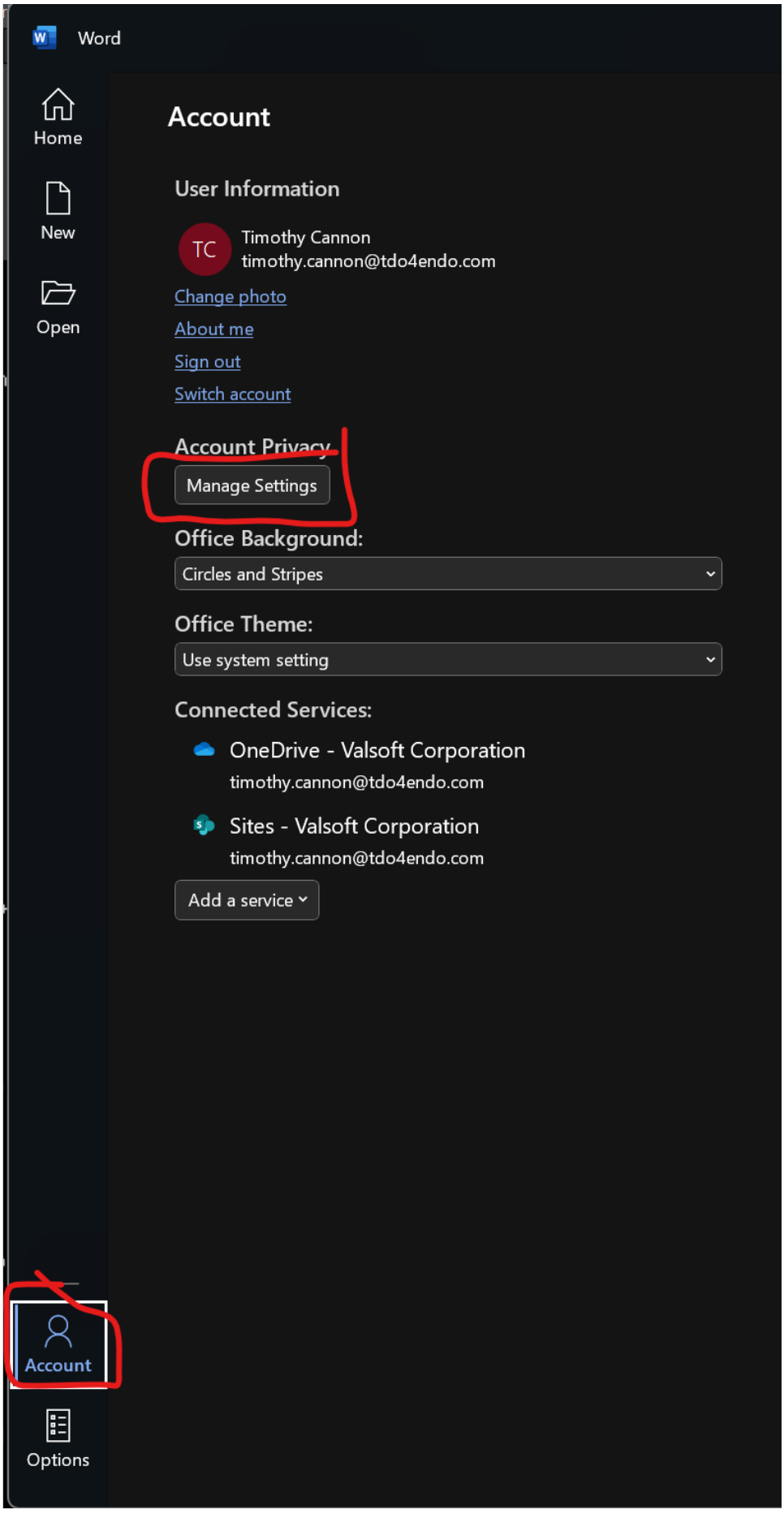
Detailed Instructions

1) Open Microsoft Word

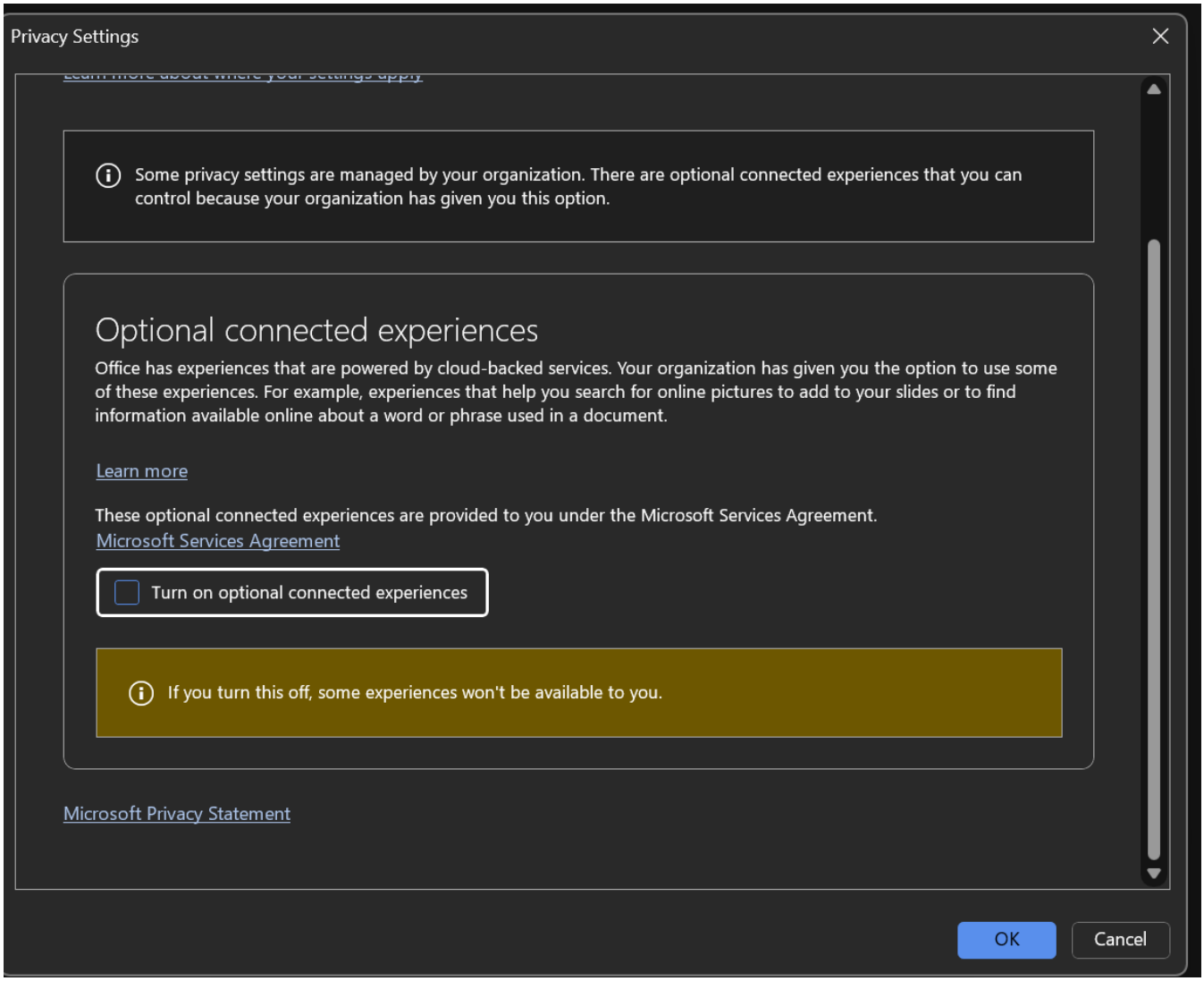
2) Click 'File'

3) Click 'Account'

4) Click 'Manage Settings'


Word
Home
New
Open
Account
User Information
TC
Timothy Cannon
timothy.cannon@tdo4endo.com
Change photo
About me
Sign out
Switch account
Account Privacy
Manage Settings
Office Background:
Circles and Stripes
Office Theme:
Use system setting
Connected Services:
OneDrive - Valsoft Corporation
timothy.cannon@tdo4endo.com
Sites - Valsoft Corporation
timothy.cannon@tdo4endo.com
Add a service
Account
Options

5) Uncheck 'Turn on optional connected experiences'



7) Click 'OK"

Online URL: https://kb.tdo4endo.com/article.php?id=1013