# How to Turn off Firewalls on a workstation

129 TDO KB October 24, 2023 Troubleshooting 7.31K

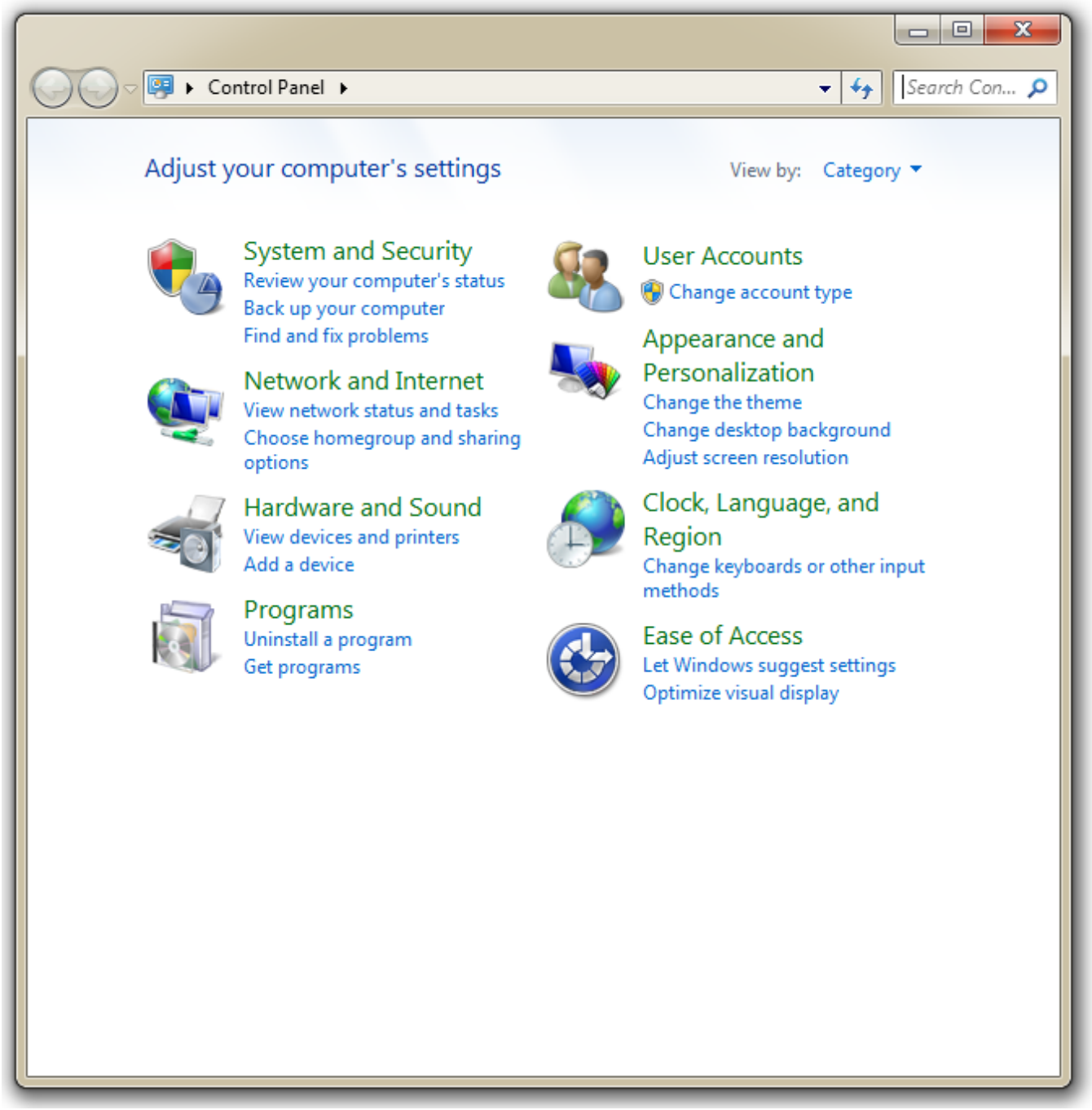
Overview

In order for TDO to function properly, we ask that all firewalls on individual machines be turned off.

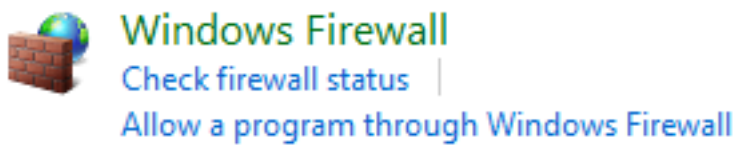
Detailed Instruction

Open **Control Panel**

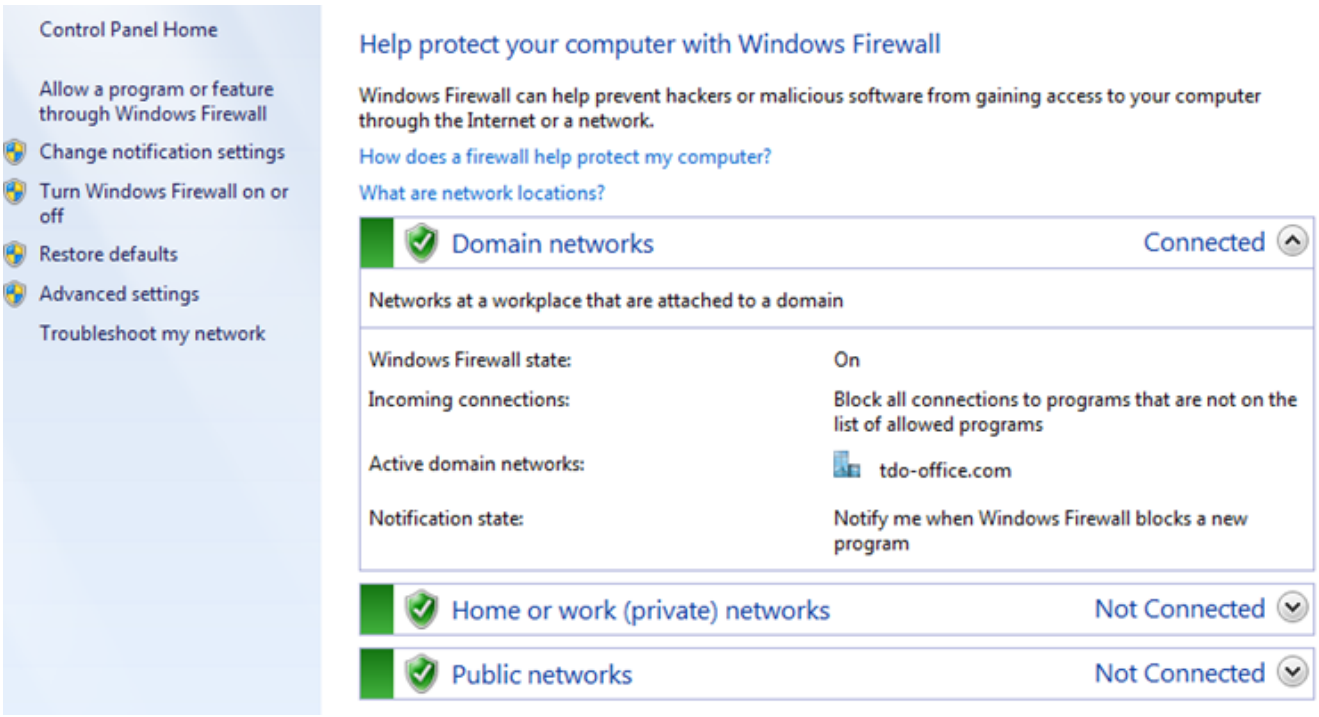
Click **System and Security**




Click **Windows Firewall**

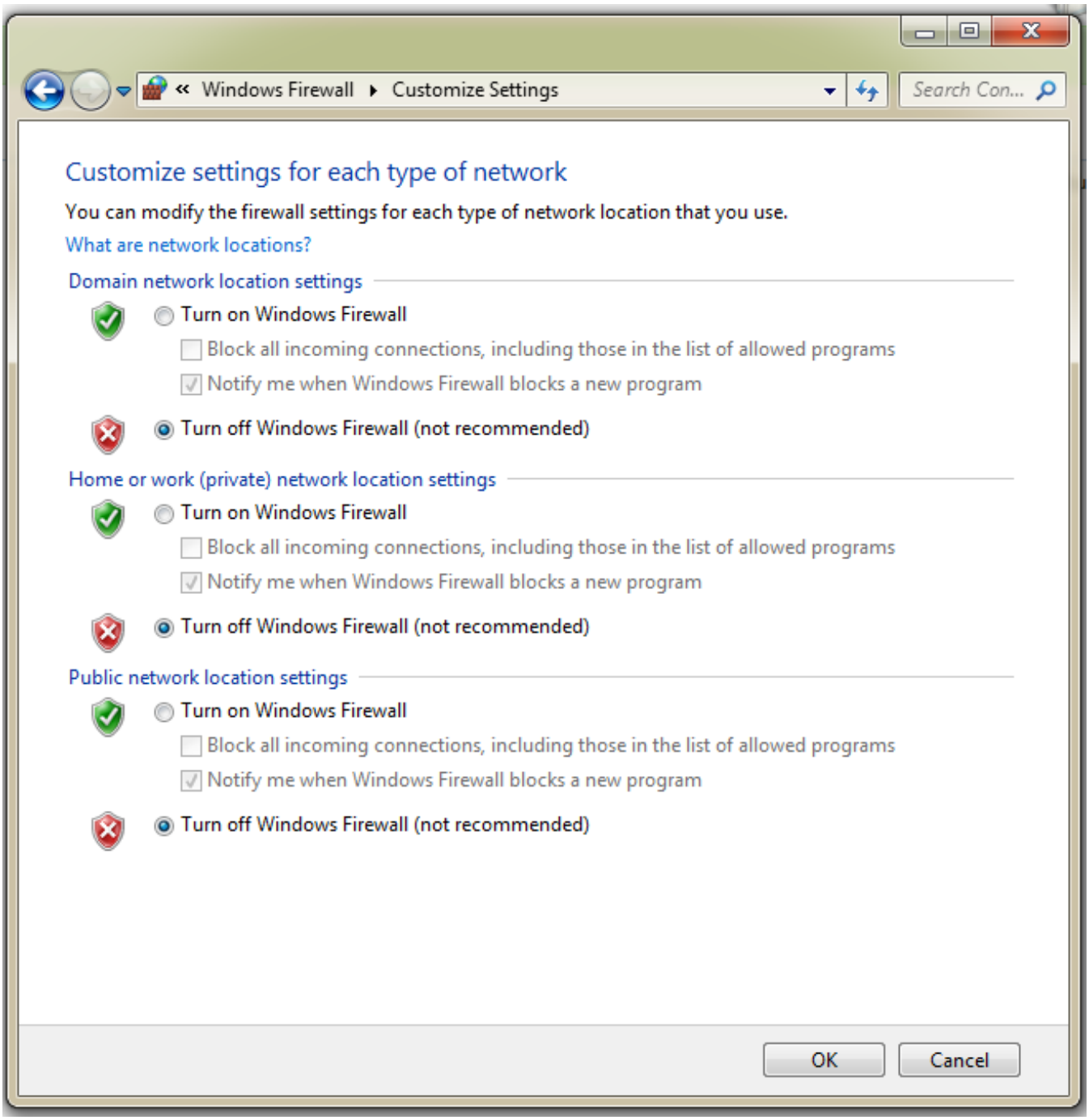



Click **Turn Windows Firewall on or off** (on the left hand side)




Change options for Domain, Home or work, and Public Network to **Turn off Windows Firewall**

It should look like this:




Click **OK** once changes have been made

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