

Super Recall Function

222 [TDO KB](#) February 24, 2026 [New User resources](#), [Reporting Tools](#), [TDO software](#) 7.14K

Overview

TDO has a Super Recall function that makes a special effort to track high-priority cases for when you want to make sure you obtain a recall.

The patient can be categorized as a Super Recall by clicking the Super Recall checkbox from either the Final Report page or the patient's Recall page. Super Recall patients will also show up on the recall report.

Detailed Instructions

Mark a case for **Super Recall** on the **Final Report** page:

PHONE: 09104209131

Alerts View Note Menu

Appointments Fees Ledger Insurance Medical History Summary

Presentation Treatment Final Report Notes to Front Letters Prescrip

8 ☐ No Report Necessary

Status: Completed 5/20/2021

Ant

2 weeks Date: 6/3/2021 ☐ Super Recall

Alan Mattress ☐ DNETA

NP to:

Restorative Recommendations:

Ant + Core ☐ Composite ☐ Bridge ☐ Extraction

Implant ☒ Crown ☒ Perio ☐ Provisionals

Consult before restorative treatment ☐ None

Exam and treatment planning Other:

Do not restore until I have done recall exam

Visit Sessions: Case Rating 1 2 3 4 5

Automatic at time of fill? ☐ Multiple POE's:

From: Short name

Referral Reports Sent

Mark a case for **Super Recall** on the patient **Recall** page:

The **Super Recall** cases can be viewed by , clicking ‘**Reporting Tools**’ on the top menu bar and select **Administrative > Recall Appointments > Recall Appointments**
 You can also pull a report for Super Recalls overdue > 30 days in *case form* or *report form*

Case Form:

Super Recall patients will have the Super Recall box checked

Report Form:

This can be printed to see a full list of notes from attempts to contact the patient.

Super Recall Overdue > 30 days Report

Patient: Alba, Jessica

Phone (H):

Phone(H): 5555 558890

Recall Date: 09/23/2015

Tooth#:	Super Recall	Appointment Made?	Recall Card Sent
Recall: 1 Year	1 Year	No	Yes

Date: 07/29/2016 Taken By: Ingrid
placed and wrote to talk to the dr regarding

Date: 02/15/2017 Taken By: endo

Patient Name: Jessica Alba
Tooth number: 2
Observation Completed: 9/23/2014

Pulp Diagnosis: Pulp PCT
Periapical Diagnosis: AAP
Prognosis of Case Completion: Guarded
Observation Recall: 9/23/2014
Recall period: 2 Years

The following findings were recorded at the patient's last recall exam:

Tooth restored? Yes
Suspected coronal leakage? No
Asymptomatic and functional? Yes
Has the lucency decreased/increased? Yes
Is the PDL normal? Yes
Palpation sensitivity: 1
Pericussion test: 1
Mobility: 1
Sinus tract present? No

Probing:
M MS B ML
3 2 2 3

O OS L OL
3 3 1 3

Current finding: Healed

Next scheduled Recall: 1 Year

Additional Comments: Tooth healing normally. Patient kept on recall.

Date: 09/23/2014 Taken By: endo

Re-treated. Ca(OH2) interim treatment. Enamel buildup. Amalgam Refirmed back to you for treatment planning
Patient will require additional endodontic treatment.