Super Recall Function

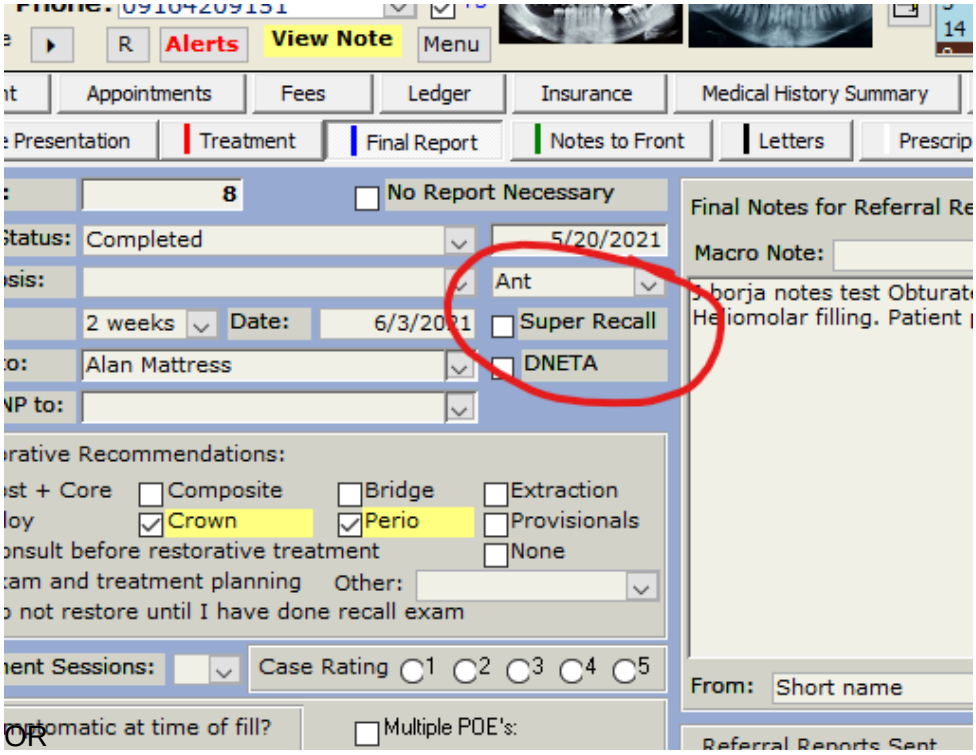
222 TDO KB February 24, 2026 New User resources, Reporting Tools, TDO software 7.49K

Overview

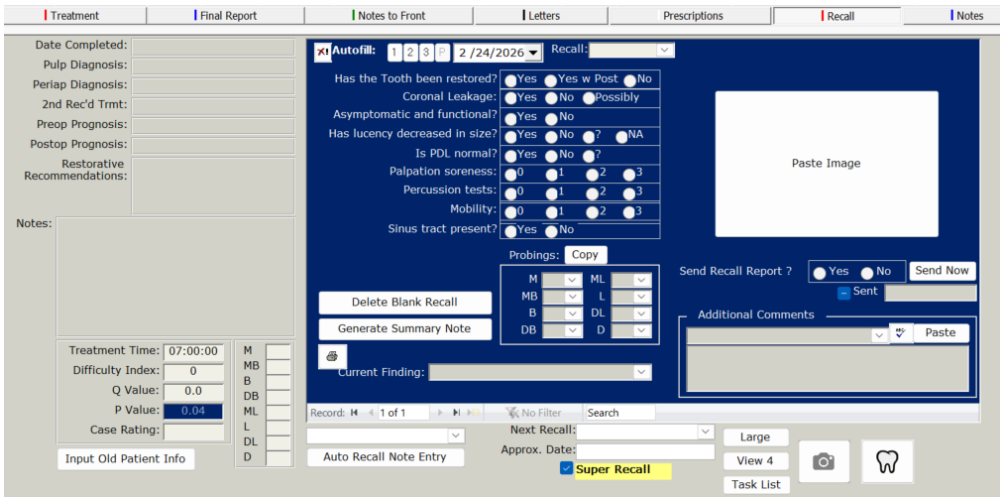
TDO has a Super Recall function that makes a special effort to track high-priority cases for when you want to make sure you obtain a recall.
The patient can be categorized as a Super Recall by clicking the Super Recall checkbox from either the Final Report page or the patient's Recall page. Super Recall patients will also show up on the recall report.

Detailed Instructions

Mark a case for **Super Recall** on the **Final Report** page:



Mark a case for **Super Recall** on the patient **Recall** page:



The **Super Recall** cases can be viewed by , clicking **'Reporting Tools'** on the top menu bar and select **Administrative > Recall Appointments > Recall Appointments**
You can also pull a report for Super Recalls overdue > 30 days in *case form* or *report form*

Case Form:

Super Recall patients will have the Super Recall box checked

Report Form:

This can be printed to see a full list of notes from attempts to contact the patient.

Super Recall Overdue > 30 days Report

Patient: Alba, Jessica

Phone(W): ***Phone(H):*** 5555558890

Recall Date:	09/23/2015			
Tooth#:	2	***SuperRecall***	***Appointment Made?***	***Recall Card Sent***
Recall:	1 Year	1 Year	No	Yes

Date: 07/29/2016 ***Taken By:*** Ingrid

pt called and wants to talk to the dr regrards

Date: 02/15/2017 ***Taken By:*** endo

Patient Name: Jessica Alba
Tooth number: 2
Date case Completed: 9/23/2014

Pulp Diagnosis: Prior RCT
Periapical Diagnosis: AAP
Prognosis at Case Completion: Guarded
Date of Recall: 9/23/2014
Recall period: 2 Years

The following findings were recorded at the patient's last recall exam:

Tooth restored? Yes
Suspected coronal leakage? No
Asymptomatic and functional? Yes
Has the lucency decreased in size? Yes
Is the PDL normal? Yes
Palpation soreness: 1
Percussion test.: 1
Mobility: 1
Sinus tract present? No

Probings:
M MB B ML
3 2 2 3

D DB L DL
3 3 1 3

Current finding: Healed

Next scheduled Recall: 1 Year

Additional Comments: Tooth healing normally. Patient kept on recall.

Date: 09/23/2014 ***Taken By:*** endo

Retreatment. CaOH2 interim treatment. Encore buildup. Amalgam Referred back to you for treatment planning
Patient will require additional endodontic treatment.

Online URL: https://kb.tdo4endo.com/article.php?id=222