

TDO Mobile App - Sign Up, Install, Upgrade, & Uninstall

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Overview

The TDO Mobile app allows you to conveniently view your schedule, view and call patients, add notes, view and call referring doctors, access Lexicomp, and view your Daily Financial Snapshot from your phone (iPhone or Android) or tablet.

Below are instructions on how to sign up and install TDO Mobile. If you already have TDO Mobile installed on your device and want to upgrade to a newer version, please refer to the 'Upgrading TDO Mobile' section.

Table of Contents

- [Requirements & Pricing](#)
- [How To Sign Up](#)
- [Features](#)
 - [TDO Mobile V3 - New Features](#)
- [Download & Install the App](#)
 - [iPhone Users](#)
 - [iPad](#)
 - [Android Users](#)
- [Add a New User](#)
- [Logging In](#)
- [Uninstalling TDO Mobile](#)
 - [iPhone Users](#)
 - [Andriod Users](#)

Requirements & Pricing

TDO Mobile is an additional service available only to [TDO Cloud](#) subscribers. TDO Mobile is \$660 per year, billed annually. Four (4) devices are included in the service - additional blocks of 4 devices can be purchased for \$660/yr. Adding a user to the account requires a doctor's permission.

How To Sign Up

The primary doctor/license holder must sign a TDO Mobile Agreement - [Click Here to View/Sign TDO Mobile Agreement](#)

After we receive your TDO Mobile contract, we will activate your TDO Mobile account. Then, you can follow the steps below to install the app and activate your device.

Features

- Your calendar and schedule of patients
- Appointment details
- Patient information (picture, contact information, address)
- Patient appointment history
- Patient case images (by tooth)
- Patient history
- Patient pain history
- Patient prescription history
- Patient notes
- Patient referring doctor information
- Referring doctor information (address and contact info)
- Daily Financial Snapshot report

TDO Mobile V3 - New Features

- The Drugs area has been replaced with a link to log in to the Lexicomp website
- All images associated with a case are now available
- Option to copy phone numbers and email addresses

Download & Install the App

iPhone Users
• In your iPhone, select the App Store icon on your device's main screen • Select the Search tab at the bottom of the screen and search for TDO Mobile. • Select the TDO Mobile from the list. The form with the detail of the application will be displayed. it says "FREE". It will turn change to an "INSTALL" button. Touch on it again. The iPhone will ask for a password. Enter it. The installation will then start.

iPad
iPad Users - In the App Store, search for iPhone apps only, not iPad.
Android Users
On your Android phone, select the Google Play icon on your device screen.

- Select the magnifying glass icon to search for the TDO app
- Click on the green install button

Once the installation is complete, the TDO Mobile icon will appear on the device's main screen

Add a New User

First Time Logging In?

You will need to be an active TDO Mobile user to sign in. If this is your first time downloading TDO Mobile, contact [TDO support](#) to have you added as a user to your office's mobile account.

After installing the app, a Sign-in Screen will be displayed.



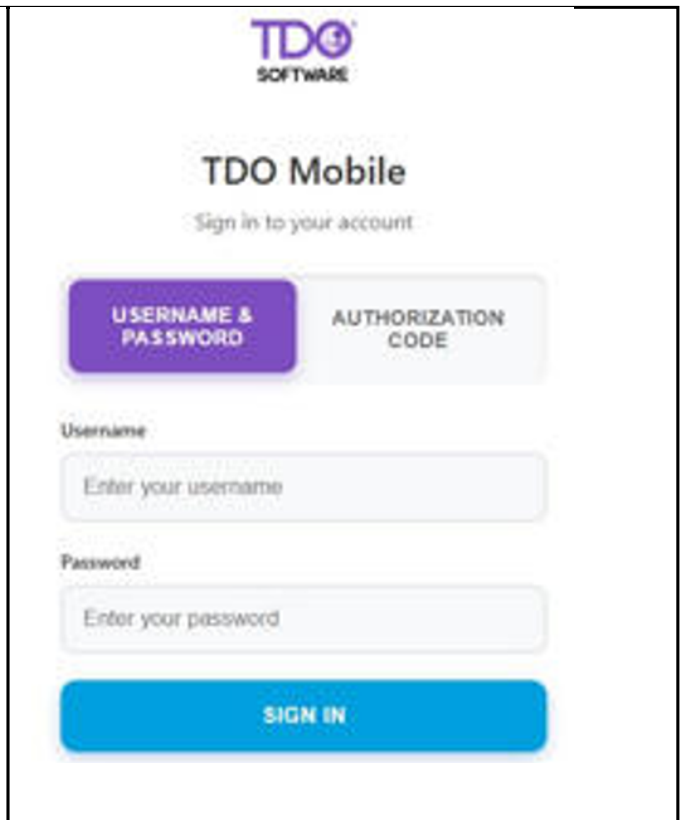
Logging In

Option One - Username and Password

Add your TDO Mobile Username and Password.

Click on Sign In.

Once logged in, your device ID will be linked to your office account. If you switch to a new device later, it won't work. You will need to activate any new device.



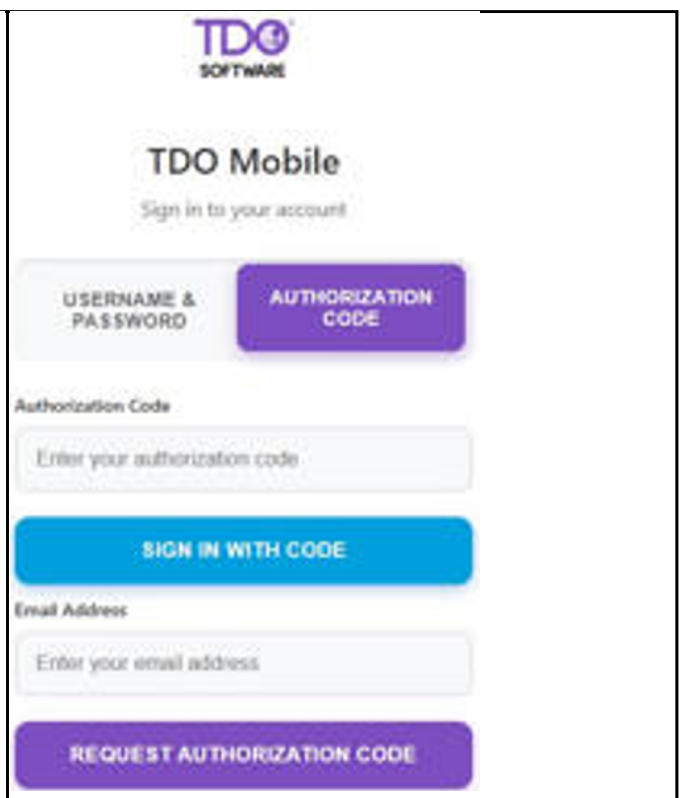
The screenshot shows the TDO Mobile login interface. At the top is the TDO SOFTWARE logo. Below it, the text 'TDO Mobile' and 'Sign in to your account' are displayed. There are two tabs: 'USERNAME & PASSWORD' (selected) and 'AUTHORIZATION CODE'. Under the selected tab, there are input fields for 'Username' (with placeholder 'Enter your username') and 'Password' (with placeholder 'Enter your password'). At the bottom is a large blue button labeled 'SIGN IN'.

Option Two - Authorization Code

Requesting an authorization code.

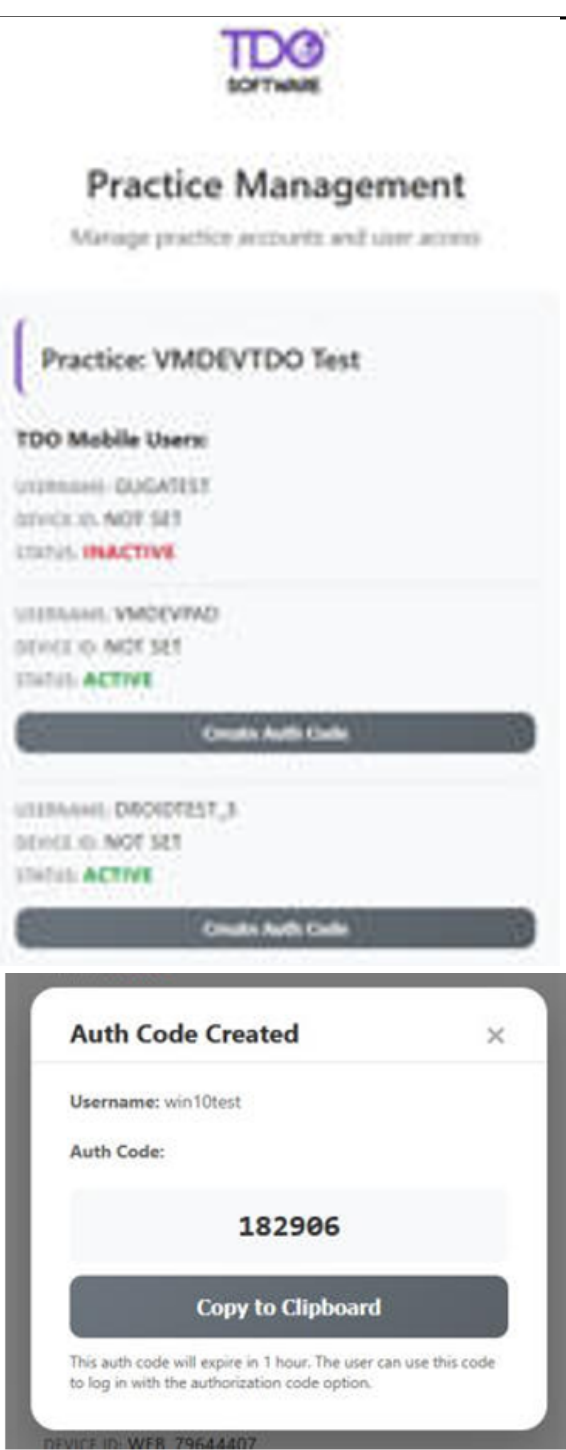
Enter an email address that TDO has associated with your practice. Either the doctor's email address or their TDO News email address.

After entering an email address, click Request Authorization Code.



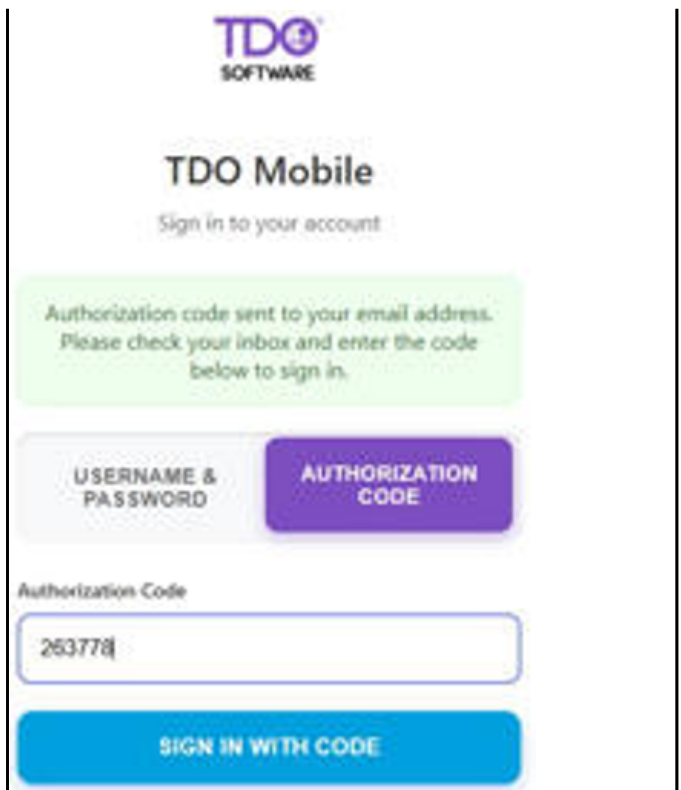
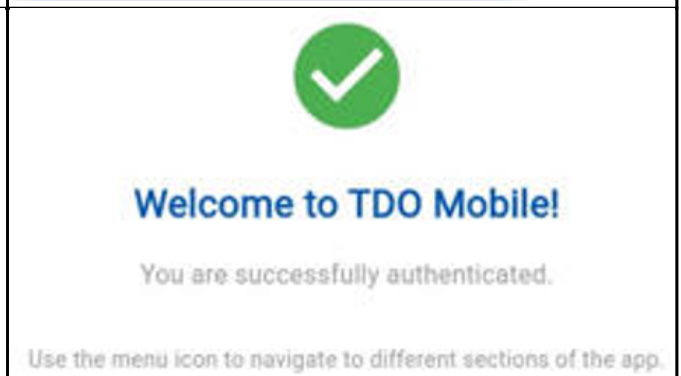
The screenshot shows the TDO Mobile login interface for the authorization code option. At the top is the TDO SOFTWARE logo. Below it, the text 'TDO Mobile' and 'Sign in to your account' are displayed. There are two tabs: 'USERNAME & PASSWORD' and 'AUTHORIZATION CODE' (selected). Under the selected tab, there is an input field for 'Authorization Code' (with placeholder 'Enter your authorization code'). Below this is a large blue button labeled 'SIGN IN WITH CODE'. Underneath that is an input field for 'Email Address' (with placeholder 'Enter your email address'). At the bottom is a large purple button labeled 'REQUEST AUTHORIZATION CODE'.

An email will be sent with a link. Once you receive the link, you can use it to create an authorization code.



Copy the code.

Enter the code in the Sign In screen.

	
After clicking Sign in with Code, they will be logged in.	

Upgrading TDO Mobile

Once you have installed TDO Mobile for the first time, you just need to download the latest version from the Apple App Store to upgrade it automatically.

- Open the Apple Store selecting the App Store icon(). In the store select the upgrade tab. If a new version of TDO Mobile is available it will display in this area.
- If an upgrade is available, select the application from all the upgrades available for your device. Select the button labeled as "Upgrade". When prompted, type your iTunes password. The upgrade will then start.
- Once the upgrade is done, you are ready to use the new version of TDO Mobile.

Uninstalling TDO Mobile

In case you are giving your device away, it is recommended that you first uninstall TDO Mobile. To uninstall, follow the instructions below.

iPhone Users

- In the device main screen hold with your finger any icon until they start shaking.
- You should see an X on the top left corner of the icons of the applications that can be uninstalled. To uninstall the TDO Mobile just click on the X on the TDO Mobile icon.
- The device will ask you to confirm if you want to delete the application. Please select the option to Delete.
- TDO Mobile should be no longer installed in your device.

Andriod Users

- Open the apps menu.
- Press and hold the TDO mobile icon until the “Uninstall and App Info” icons appear at the top of your screen.
- Drag the TDO mobile icon to “Uninstall” then it will prompt you Do you want to uninstall this app? Click OK.

Online URL: <https://kb.tdo4endo.com/article.php?id=272>