

Receiving iCA error when submitting electronic claim

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Overview

This article covers how to check the status of iTrans if you are having difficulty submitting electronic claims.

Detailed Instructions

For our Canadian TDO Users, if you receive an iCA error when submitting an electronic claim, please check the following iTrans link: <http://www.goitrans.com/status/claimstatus.htm>

This link will let you know whether iTrans is currently down. While there are other reasons why error codes can display when submitting a claim, this is an important first step in troubleshooting.

If it is down, please wait to submit your claim.

Current ITRANS Status

Up to the minute information regarding the claim service

Tweets by [@itransstatus](#)



ITRANS Claim Status

[@itransstatus](#)

ISSUE RESOLVED@14Oct 08:25ET - ITRANS system is fully operational.



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Online URL: <https://kb.tdo4endo.com/article.php?id=280>