Troubleshooting - Language DLL msain.dll error

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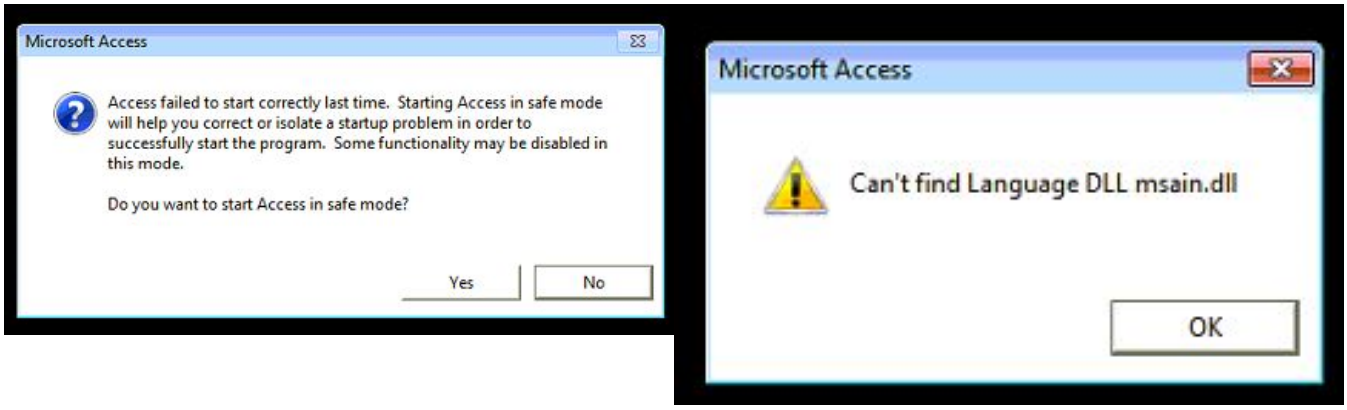
Overview

If when opening TDO, you are receive an error that Access failed to start in Safe mode and it is followed by a Language DLL error, follow the steps below to resolve.

If the steps below do not resolve your issue, please contact TDO Technical support at **(858)558-3696**

Errors:

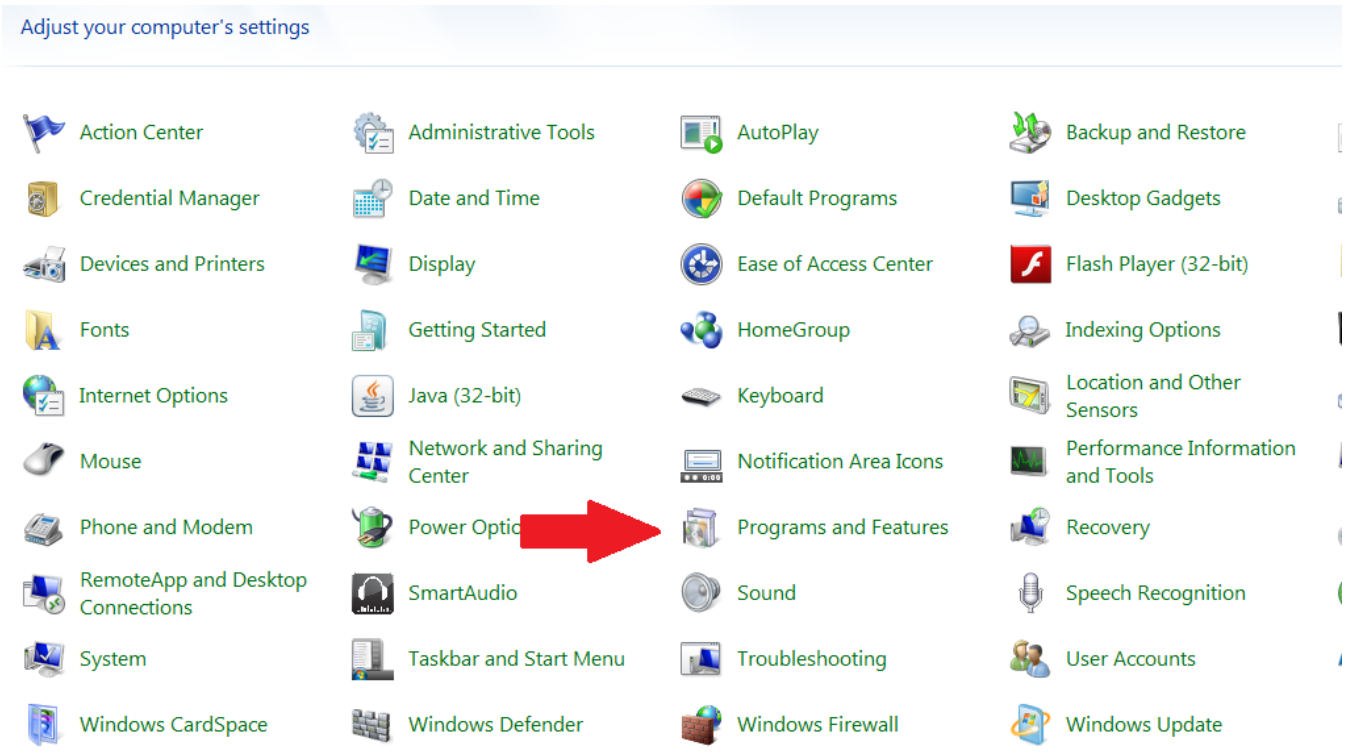


Steps to Resolve

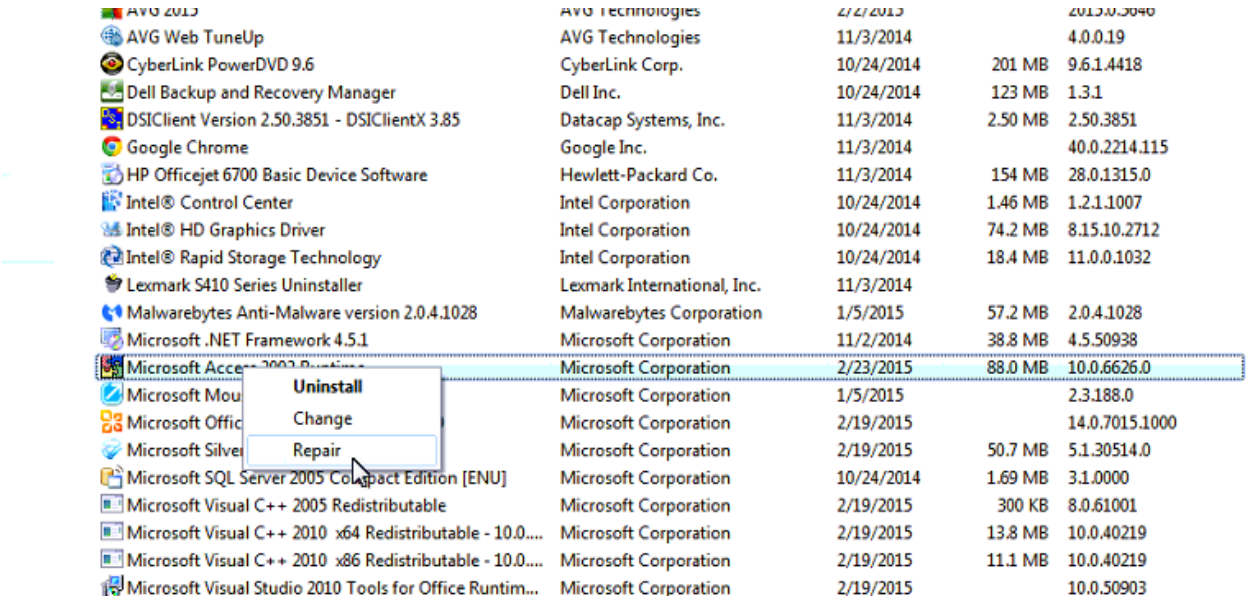
1. Click **OK** to close error screens

2. Open **Control Panel**

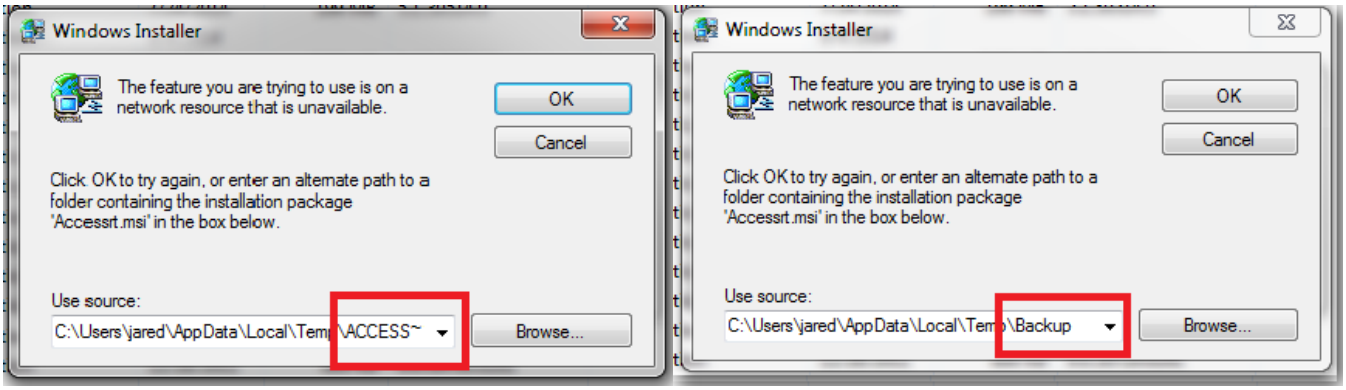
3. Click **Program and Features**



4. Find the **Access Runtime 2002 (or 2010)** and Right click and select **Repair**



It may prompt a Windows installer screen, if this is the case in the area Use Source, please change the ending path from \ACCESS~1\ to \Backup



5. After the Repair has completed, Run **TDO Autofix**. [How to Run a TDO Autofix]

6. This should resolve the issue but if this does not, please contact support as there will be additional steps to troubleshoot.

Online URL: https://kb.tdo4endo.com/article.php?id=308