Common acronyms in TDO

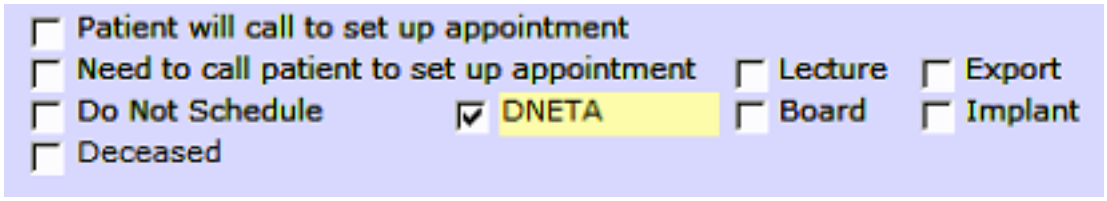
358 TDO KB December 1, 2025 New User resources 13.07K

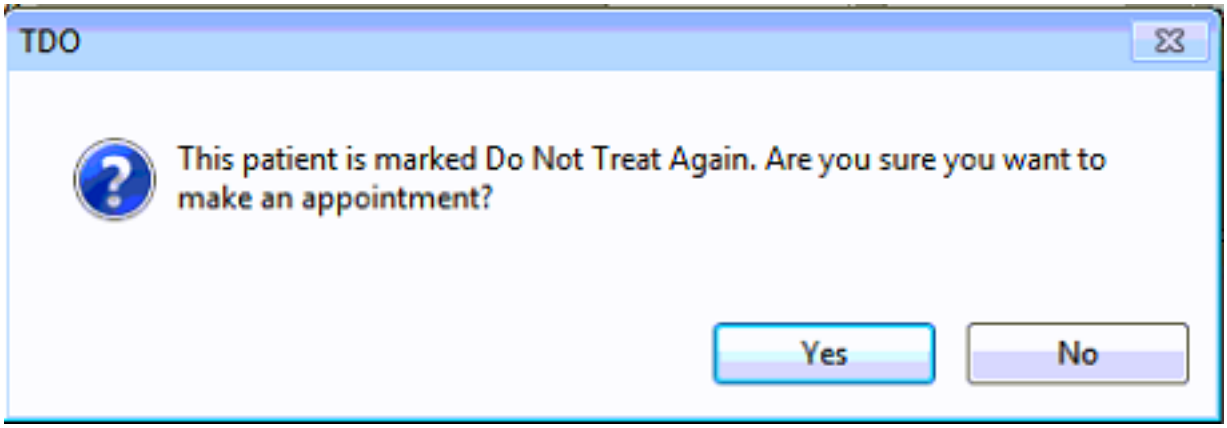
Common acronyms in TDO

On the Patient Tab

DNETA: Do Not Ever Treat Again

This is used for patients that the Doctor does not want to be scheduled. When you check DNETA, it turns the patient's chart a different color. If you attempt to schedule the patient, a pop-up warning message informs you that this patient is a DNETA.





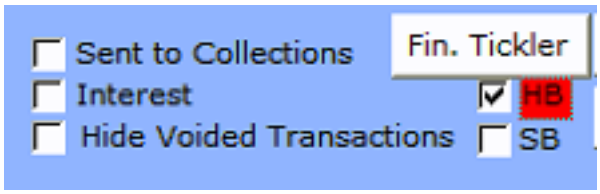
On the Ledger Tab

HB: Hardball

It can be used to mark when a patient is difficult to collect payment from.

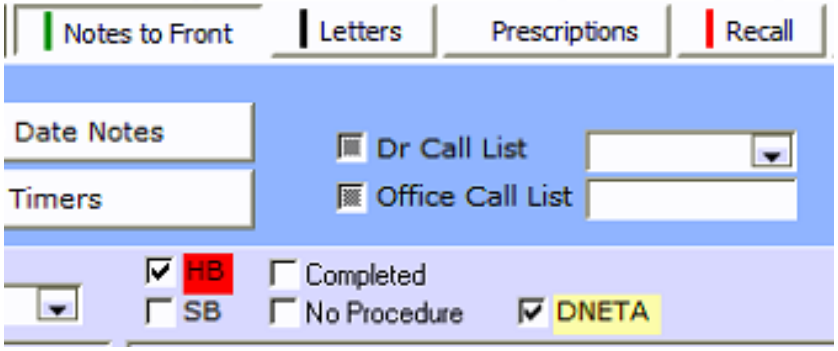
SB: Softball

It can be used to mark when a patient needs to be put on a payment plan.



On the Notes to Front Tab

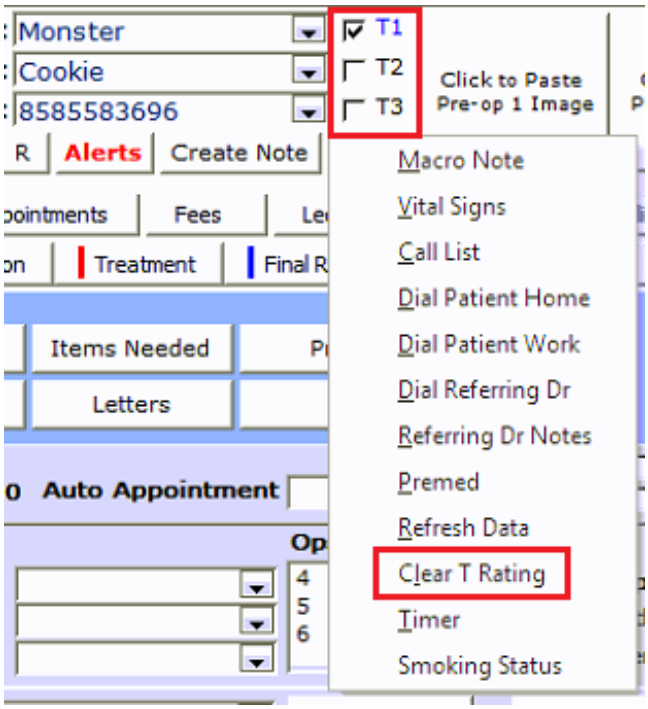
Can also mark DNETA/HB/SB



Upper left toolbar

T1,T2,T3

- T1: Super nice, friendly patient
- T2: Average patient
- T3: Not friendly, difficult patient
- Click "Menu" then "Clear T-rating" to clear it.



Online URL: https://kb.tdo4endo.com/article.php?id=358