

Common acronyms in TDO

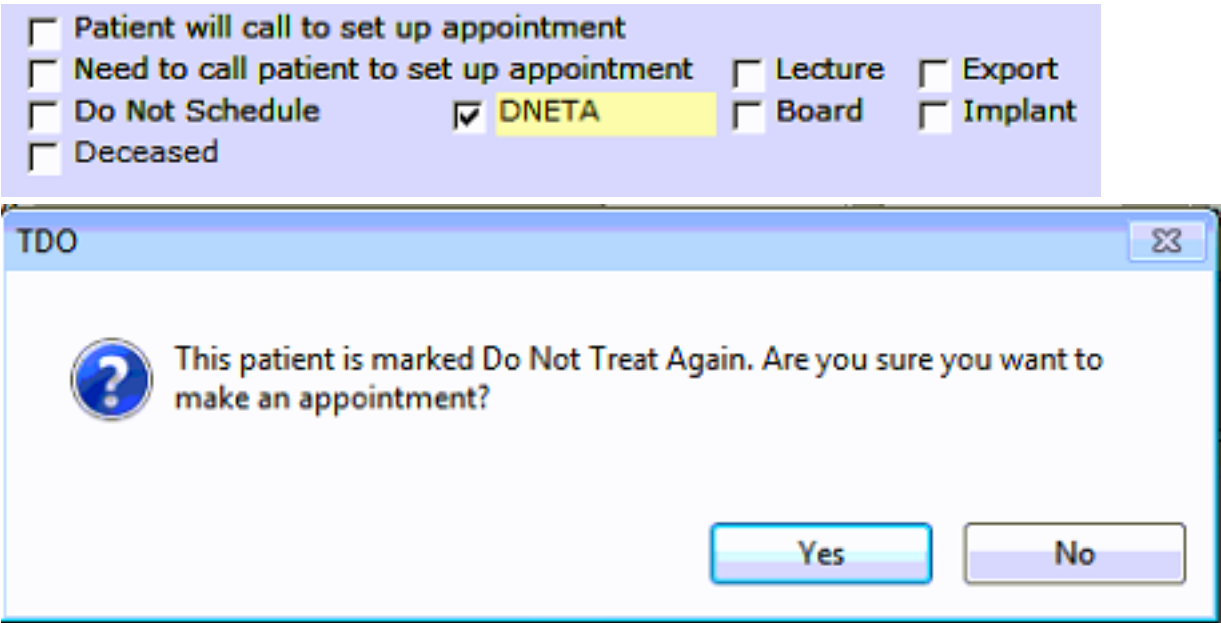
358 [TDO KB](#) December 1, 2025 [New User resources](#) 12.63K

Common acronyms in TDO

On the Patient Tab

DNETA: Do Not Ever Treat Again

This is used for patients that the Doctor does not want to be scheduled. When you check DNETA, it turns the patient’s chart a different color. If you attempt to schedule the patient, a pop-up warning message informs you that this patient is a DNETA.



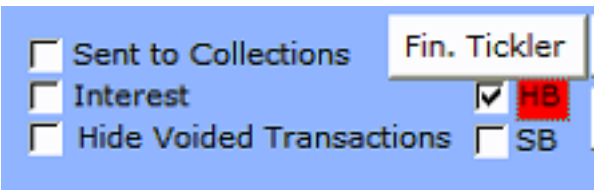
On the Ledger Tab

HB: Hardball

It can be used to mark when a patient is difficult to collect payment from.

SB: Softball

It can be used to mark when a patient needs to be put on a payment plan.



On the Notes to Front Tab

Can also mark DNETA/HB/SB

Notes to Front | Letters | Prescriptions | Recall

Date Notes

Timers

Dr Call List

Office Call List

☒ HB ☐ SB ☐ Completed ☐ No Procedure ☒ DNETA

Upper left toolbar

T1,T2,T3

- T1: Super nice, friendly patient
- T2: Average patient
- T3: Not friendly, difficult patient
- Click "Menu" then "Clear T-rating" to clear it.

Monster

Cookie

8585583696

R Alerts Create Note

ointments Fees Le

on Treatment Final R

Items Needed

Letters

Auto Appointment

Op

4

5

6

Click to Paste Pre-op 1 Image

Macro Note

Vital Signs

Call List

Dial Patient Home

Dial Patient Work

Dial Referring Dr

Referring Dr Notes

Premed

Refresh Data

Clear T Rating

Timer

Smoking Status

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