Checking TDO Backup Log

664 TDO KB October 12, 2023 Help Ribbon Menu, Troubleshooting 8.24K

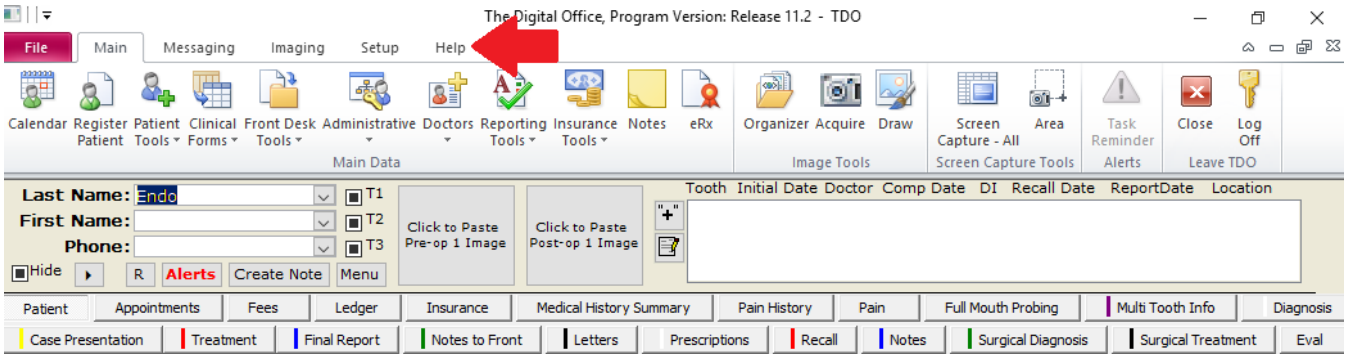
Overview

This article will show you the quickest way to verify your TDO Backup status.

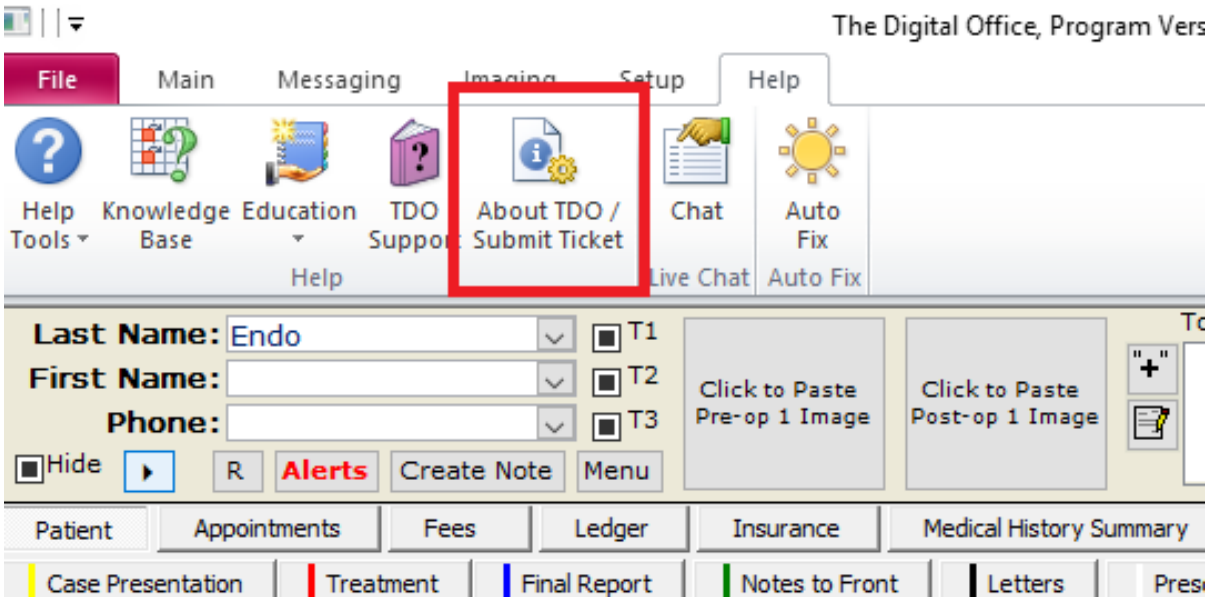
Detailed Instructions

The following directions will show you how to verify the status of your backup in TDO Version 12. To verify your backup in TDO Version 11, the instructions are the same but the onscreen location will be different.

1. With TDO open, click the **Help** button at the top of the program.

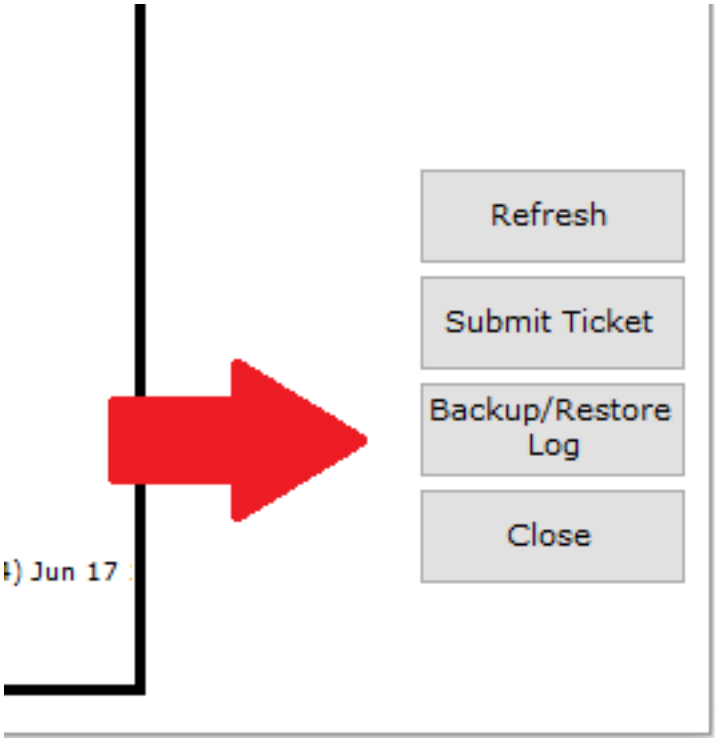


2. Select **About TDO / Submit Ticket**



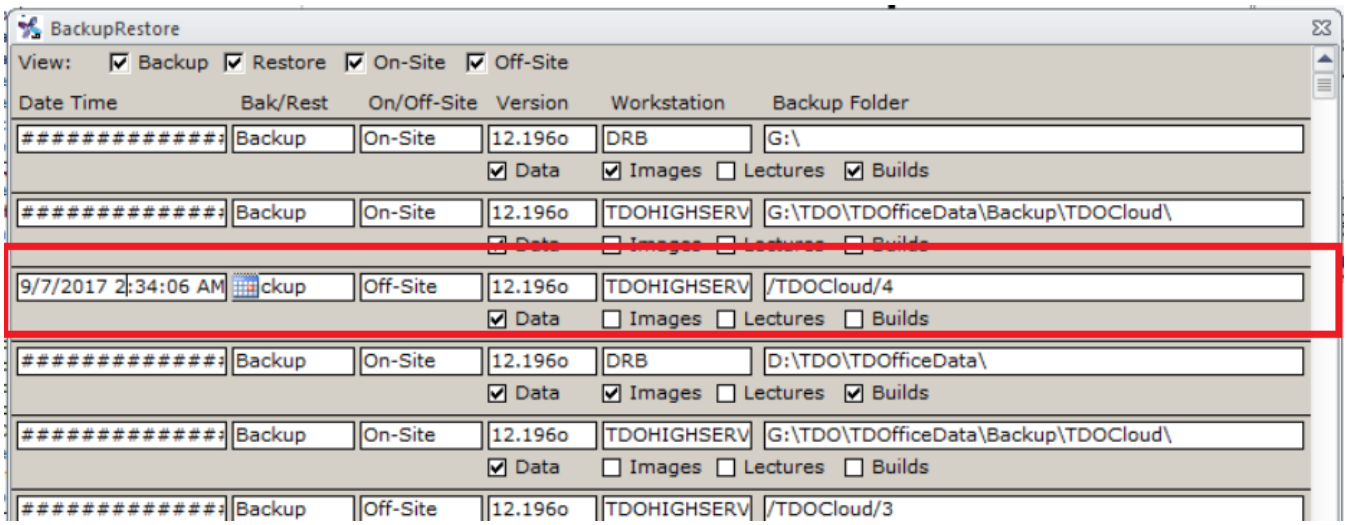
3. In the lower right hand corner of the **About TDO** window that pops up, select the **Backup/Restore**

Log



4. When the log comes up, it will show you the date the backup ran, whether it was on or offsite, what workstation it ran on, and the location of the backup folder.

If you are attempting to verify a backup run by TDO Cloud, look at the example that is boxed in red as it shows how an offsite backup will appear in the log. Notice that the Backup Folder is listed as /TDOCloud/4.



Online URL: https://kb.tdo4endo.com/article.php?id=664