Medical Alert Popup

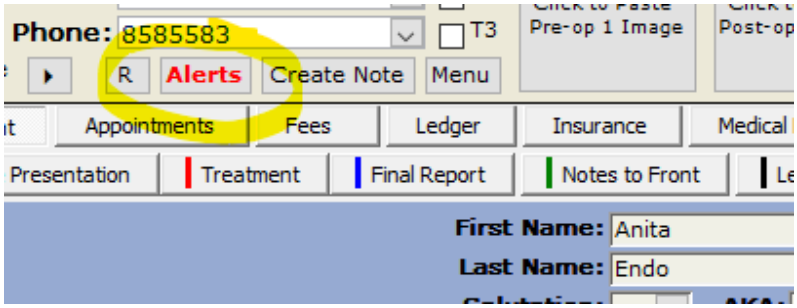
76 TDO KB February 24, 2026 New User resources, Site Configuration 9.59K

Overview

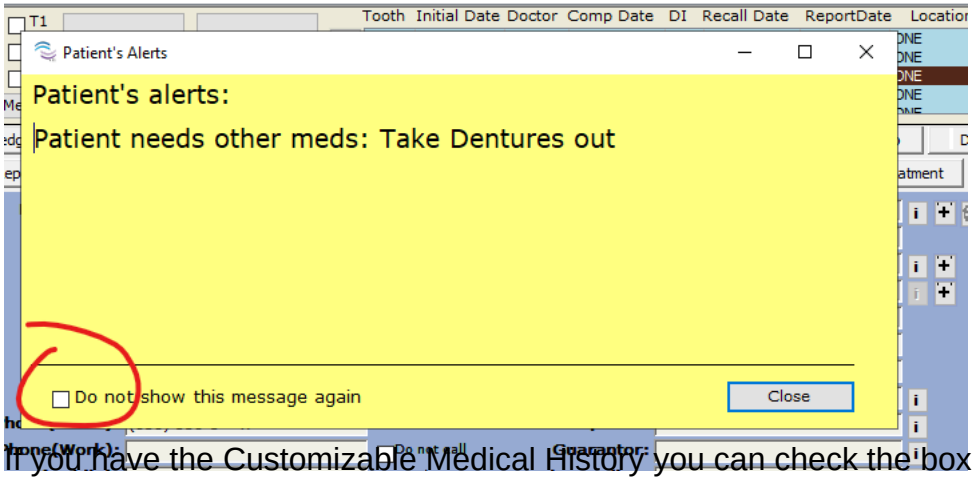
When you open the record of a patient who has been checked in for an appointment, a yellow medical alert pop-up will show on your screen.
This alert is not customizable.

Detailed Instructions

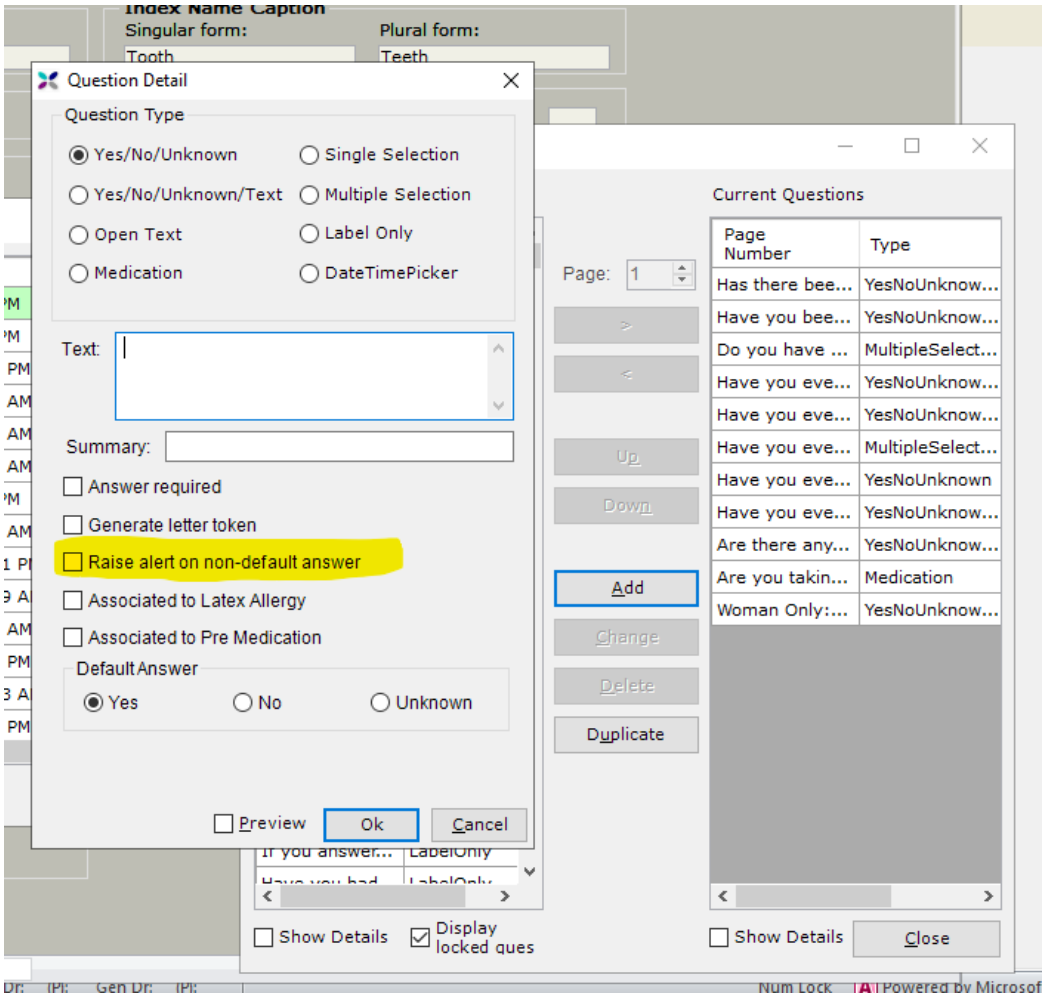
You can click on the Alerts button in your TDO to manually pop it up.



This pop-up will continue to show on each page within the patient's chart until the Do not show this message again checkbox is marked.
This will discontinue the alert for the current appointment on the current machine only.



If you have the Customizable Medical History you can check the box for 'Raise Alert on non-default Answer' so that the information the patient provided in their Medical History (Conditions, Medications, Allergies) will pop up in this alert.



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