

eRx (MDToolbox) - sending medications to a mail order pharmacy

789 [TDO KB](#) November 20, 2025 [Electronic Prescribing \(eRX\)](#) 5.98K

Overview

Listed below are the instructions on how to use TDO eRx to prescribe a medication to a mail-order pharmacy.

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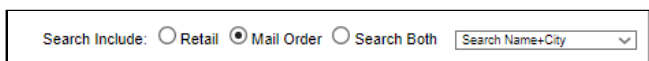
Detailed Instructions

- Open the **eRx** Module thru TDO
- Click on the **Pharmacy** link



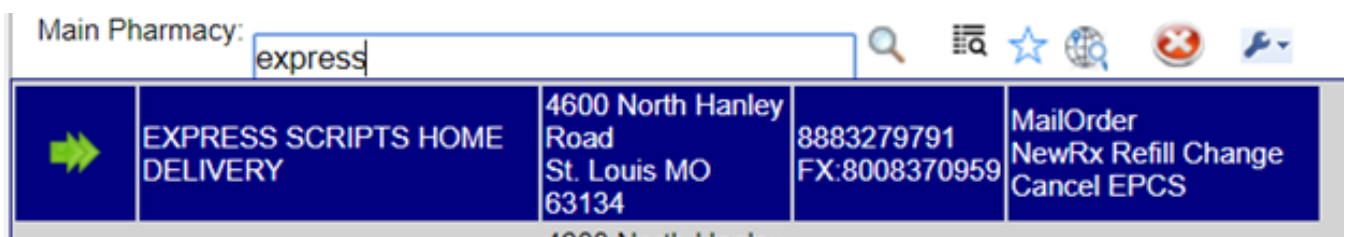
The screenshot shows the TDO eRx interface for a patient named 'Test Test', an 86-year-old female born 1/1/1933. The interface includes sections for 'Current Allergies:', 'Conditions:', 'Pharmacy:', 'Eligibility/Ins:', and 'Vitals:'. The 'Pharmacy:' link is highlighted with a red box. Below these sections is a 'Patient Medications:' section with a dropdown menu and two buttons: 'New Rx' and 'Complete'.

- On the submenu, make sure the **“Mail Order”** box is checked.



The screenshot shows the search options in the TDO eRx interface. It includes a 'Search Include:' section with three radio buttons: 'Retail', 'Mail Order' (which is selected), and 'Search Both'. There is also a 'Search Name+City' dropdown menu.

- Once Mail Order searching is enabled, simply type the pharmacy name, and the search will pop right away.



The screenshot shows the search results for 'express' in the TDO eRx interface. The 'Main Pharmacy:' field contains the text 'express'. Below the search bar is a table with the following information:

Pharmacy Name	Address	Phone Number	Actions
EXPRESS SCRIPTS HOME DELIVERY	4600 North Hanley Road St. Louis MO 63134	8883279791 FX:8008370959	MailOrder NewRx Refill Change Cancel EPCS

Amazon Prescription Services

Providers can send prescriptions to Amazon Pharmacy through MDToolbox within TDO. Since the Amazon pharmacy is a mail-order pharmacy, all scripts get sent to Amazon's main pharmacy hub and distributed according to the patient's closest pharmacy.

When searching for the Amazon pharmacy via mail order, there is no need to enter a zip code or city information; simply type in "Amazon" in the pharmacy name to find the pharmacy.

Search Include: ☐ Retail ☒ Mail Order ☐ Search Both

Search Name+City

Main Pharmacy:

Name: amazon

Amazon Pharmacy Home Delivery

4500 S Pleasant Vly Rd Ste 201 Austin TX 787442911

8552063605 FX:5128845981

MailOrder TwentyFourHourStore SupportsDigitalSignature New Refill Change Cancel EPCS v6_1_erx

2nd Pharmacy:

1 rows returned (100 max)

Amazon pharmacy delivery address

The Amazon pharmacy delivery address will always be the same as the above, regardless of where in the country your office is based.

Online URL: <https://kb.tdo4endo.com/article.php?id=789>