

Carestream Driver Compatibility

792 [TDO KB](#) March 30, 2026 [CBCT](#), [Radiography](#), [Troubleshooting](#) 23.02K

Overview

Please be careful with the Windows 11 update. Before upgrading, verify if your Carestream Dental product connected to the PC is compatible with Windows 11. TDO is fully compatible with both Windows 10 and 11.

6100/6200

Compatible		Unknown Compatibility		Incompatible	
TDO Version	6100/6200 CS RVG Sensor	6100/6200 CS RVG Sensor	6100/6200 CS RVG Sensor	6100/6200 CS RVG Sensor	6100/6200 CS RVG Sensor
12.485a	4.5.88.9	4.6.9.0	4.6.16.0	4.6.18.0	4.6.21.4
12.483				4.6.19.0	4.6.21.5
12.463					
12.453p	4.5.88.9	4.6.9.0	4.6.16.0	4.6.18.0	4.6.21.4
12.451o				4.6.19.0	4.6.21.5
12.450f					
12.416d	4.5.88.9	4.6.9.0	4.6.16.0	4.6.18.0	4.6.21.4
				4.6.19.0	4.6.21.5
12.405g	4.5.88.9	4.6.9.0	4.6.16.0	4.6.18.0	4.6.21.4
				4.6.19.0	4.6.21.5
12.373g	4.5.88.9	4.6.9.0	4.6.16.0	4.6.18.0	4.6.21.4
				4.6.19.0	4.6.21.5
12.355x	4.5.88.9	4.6.9.0	4.6.16.0	4.6.18.0	4.6.21.4
				4.6.19.0	4.6.21.5

8100

Compatible		Unknown Compatibility		Incompatible	

(Note - CS 3D Imaging 3.10.38 is compatible with any version of TDO)

8100 3D	8100 no MAR	8100 with MAR
TDO Version	CS 3D Acquisition Software	CS 3D Acquisition Software
12.485a	1.1.26.0*, 1.1.32.0*, 1.1.36.0*, 1.1.37.0*~	1.1.45.0
12.463/12.483	1.1.26.0*, 1.1.32.0*, 1.1.36.0*, 1.1.37.0*~	1.1.26.0, 1.1.32.0, 1.1.36.0, 1.1.37.0~
12.453p 12.451o 12.450f	1.1.26.0*, 1.1.32.0*, 1.1.36.0*, 1.1.37.0*	1.1.26.0, 1.1.32.0, 1.1.36.0, 1.1.37.0
12.416d~	1.1.26.0*, 1.1.32.0*, 1.1.36.0*	1.1.32.0, 1.1.36.0
12.416d	1.1.19.0*	1.1.23.0, 1.1.26.0
12.405g	1.1.19.0*	1.1.23.0
12.405e	1.1.19.0*	1.1.23.0
12.373g	1.1.19.0*	1.1.23.0
12.355x	1.1.19.0*	1.1.23.0
12..338	Update TDO	Update TDO

12.320b	Update TDO	Update TDO
*Add to tdo.ini Acquire_MAR=false - located C:\Program Files (x86)\TDOOffice ~For TDO 12.416d , 12.450f, and 12.463, an additional .dll fix file will be required beyond the typical install. Please contact Carestream or TDO support for this fix file.		

8200

Compatible	Unknown Compatibility	Incompatible
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CS 8200 (V1 and Neo/V2)					
TDO Version	CS 3D Acquisition Software	CS 3D Acquisition Software	CS 3D Acquisition Software	CS 3D Acquisition Software	CS 3D Acquisition Software
12.485a	1.0.105.0 1.0.106.0 1.0.107.0	1.0.351.0	1.0.375.0	1.0.394.0	1.0.505.0
12.463/12.483	1.0.105.0 1.0.106.0 1.0.107.0	1.0.351.0	1.0.375.0	1.0.385.0, 1.0.394.0	
12.453p	1.0.105.0	1.0.106.0	1.0.107.0	1.0.351.0	1.0.375.0
12.451o					1.0.385.0
12.450f					
12.416d	1.0.105.0	1.0.106.0	1.0.107.0	1.0.351.0	1.0.375.0, 1.0.3

					85.0
12.405g	1.0.105.0	1.0.106.0	1.0.107.0	1.0.35 1.0	1.0.37 5.0
12.405e					
12.373g	1.0.105.0	1.0.106.0	1.0.107.0	1.0.35 1.0	1.0.37 5.0
12.355x	Must Update TDO				

8200 Access

Compatible	Unknown Compatibility	Incompatible	
8200 Access			
TDO Version	8200 Access Driver Version	8200 Access Driver Version	8200 Access Driver Version
12.483	1.0.12.0	1.0.19.0, 1.0.23.0	1.0.26.0, 1.0.29.0
12.453p, 12.463,	1.0.12.0	1.0.19.0, 1.0.23.0	1.0.24.0
below 12.453p	Must Update TDO		

Note: A fix to TDO.Imaging.Acquire.dll will need to be applied for all Acquisition computers on 12.453p using the 8200 Access. Please contact TDO or Carestream support for this fix file.

9600

Compatible	Unknown Compatibility	Incompatible
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9600					
TDO Version	CS 3D Acquisition Software	CS 3D Acquisition Software	CS 3D Acquisition Software	CS 3D Acquisition Software	CS 3D Acquisition Software
12.485a	1.5.32.0	1.5.36.0	1.5.54.0	1.5.55.0	1.5.70.0
12.463/12.483	1.5.32.0	1.5.36.0	1.5.54.0	1.5.55.0	1.5.59.0
					1.5.65.0
					1.5.67.0
					1.5.68.0
					1.5.70.0
12.453p	1.5.32.0	1.5.36.0	1.5.54.0	1.5.55.0	1.5.59.0
12.451o					1.5.65.0
12.450f					
12.416d~	1.5.14.0	1.6.9.13	1.6.9.16	1.5.36.0	1.5.54.0
12.405g	1.5.14.0	1.6.9.13	1.6.9.16	1.5.36.0	1.5.54.0
12.405e	1.5.14.0	1.6.9.13	1.6.9.16	1.5.36.0	1.5.54.0
12.373g	1.5.14.0	1.6.9.13	1.6.9.16	1.5.36.0	1.5.54.0
~For TDO 12.416d, an additional .dll fix file will be required beyond the typical install. Please contact Carestream or TDO support for this fix file.					

Notes

for TDO 12.416d and above:

If using 8100, 8200, or 9600 unit without MAR you may need to contact TDO support to have an update done to TDO.Imaging.Acquire.DLL located in C:\Program Files (x86)\TDOOffice\DotNet

Online URL: <https://kb.tdo4endo.com/article.php?id=792>