IT Setup Checklist

821 TDO KB October 2, 2023 Setup 7.12K

REQUIRED	NOTES/KNOWLEDGE BASE ARTICLE(S)
Configure server: TDO directories, file sharing and permissions, antivirus exclusions, etc.	How to install TDO on Windows Server x64 2008, 2008 R2, 2012, 2016, and 2019
Install TDO on server and workstations	TDO Version 12 Installation/Update
Best practices	TDO Best Practices
How to contact TDO Support	How to Contact TDO Support
Microsoft Word installed (for workstations that need to use Letters Module)	TDO Requires Microsoft Office Word 2010 or newer, and requires an x86 installation. If you are using Microsoft Office 365, make sure you are NOT using the Microsoft Store version (you must actually download and install the applications).
Tablet for patient registration and consent form signing (InfoGrabber)	Setup & Using a Tablet PC, iPad, or Android Tablet for Patient Registration
Set up (2D) radiography	X-Ray Integrations, TWAIN, and 3D Images Setup in TDO
Set up SMTP configuration(s)	Multiple SMTP accounts for different functionalities
Onsite backup	Configuring a TDO Backup (Running a Fire Drill part 1)
TDO VPN and Cloud Services installed	TDO Support staff will handle this step, as long as you have provided remote access to your server (Bomgar)
OPTIONAL	**NOTES/KNOWLEDGE BASE ARTICLE(S)**
GentleWave integration set up	GentleWave Integration Setup (Requites the GentleWave be connected to staff/private WiFi)
CBCT integration set up	Multiple CBCT Unit Configuration
Microscope and/or intraoral camera set up	Breeze Booth / DSLR Remote Pro Setup; Configuring TDO Folder Monitor for Image Acquisition
Webcam for patient pictures	Webcam can be accessed as a video driver, via TWAIN, or by using the Folder Monitor
TDO Mobile	How to install TDO Mobile

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