

IT Setup Checklist

821 [TDO KB](#) October 2, 2023 [Setup](#) 6.76K

REQUIRED	NOTES/KNOWLEDGE BASE ARTICLE(S)
<i>Configure server: TDO directories, file sharing and permissions, antivirus exclusions, etc.</i>	How to install TDO on Windows Server x64 2008, 2008 R2, 2012, 2016, and 2019
<i>Install TDO on server and workstations</i>	TDO Version 12 Installation/Update
<i>Best practices</i>	TDO Best Practices
<i>How to contact TDO Support</i>	How to Contact TDO Support
<i>Microsoft Word installed (for workstations that need to use Letters Module)</i>	TDO Requires Microsoft Office Word 2010 or newer, and requires an x86 installation. If you are using Microsoft Office 365, make sure you are NOT using the Microsoft Store version (you must actually download and install the applications).
<i>Tablet for patient registration and consent form signing (InfoGrabber)</i>	Setup & Using a Tablet PC, iPad, or Android Tablet for Patient Registration
<i>Set up (2D) radiography</i>	X-Ray Integrations, TWAIN, and 3D Images Setup in TDO
<i>Set up SMTP configuration(s)</i>	Multiple SMTP accounts for different functionalities
<i>Onsite backup</i>	Configuring a TDO Backup (Running a Fire Drill part 1)
<i>TDO VPN and Cloud Services installed</i>	TDO Support staff will handle this step, as long as you have provided remote access to your server (Bomgar)
OPTIONAL	NOTES/KNOWLEDGE BASE ARTICLE(S)
<i>GentleWave integration set up</i>	GentleWave Integration Setup (Requires the GentleWave be connected to staff/private WiFi)
<i>CBCT integration set up</i>	Multiple CBCT Unit Configuration
<i>Microscope and/or intraoral camera set up</i>	Breeze Booth / DSLR Remote Pro Setup; Configuring TDO Folder Monitor for Image Acquisition
<i>Webcam for patient pictures</i>	Webcam can be accessed as a video driver, via TWAIN, or by using the Folder Monitor
<i>TDO Mobile</i>	How to install TDO Mobile

Online URL: <https://kb.tdo4endo.com/article.php?id=821>