[v12.380b and above] Patient page & Referring Doctors - Setup - hide or show patient/ doctor passwords

841 TDO KB February 24, 2026 Doctors, Pages, Site Configuration 8.67K

Overview

TDO now gives the option to offices to decide if they want to hide the Web Password for Patients and Referring/General Doctors in TDO.

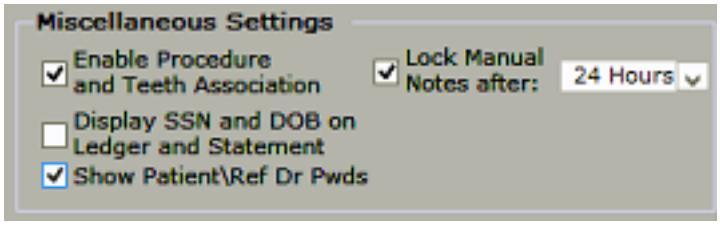
This feature was implemented in **12.380b.**

Note: **Per HIPPA regulations, any patient password should be protected.**

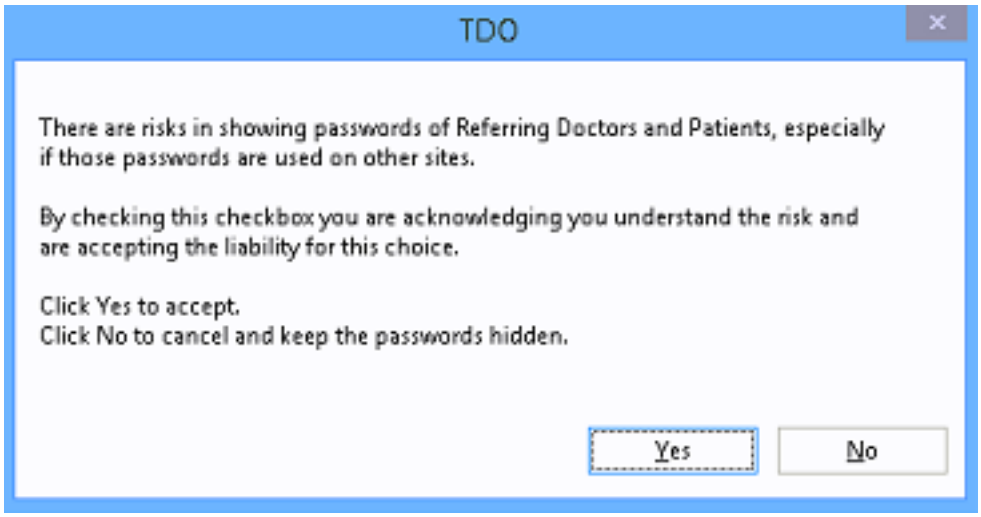
Detailed Instructions

To enable this feature, simply follow the steps below:

- Go to Setup>Site Configuration>Edit Control Table>Application Settings
- Under Miscellaneous Settings, check the box to "**Show Patient/Ref Dr Pwds**"



- A popup window will display to confirm the changes.

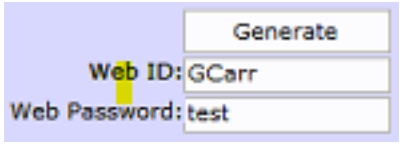


- Clicking **YES** will allow doctors and staff to view the Web Patient and Web Referring Doctors passwords,
- Clicking **NO** will keep the Web password field hidden
- Refresh TDO
- If the "**Show Patient/Ref Dr Pwds**" box is checked in Edit Control table, the Web Password field will be visible:

Main Page: Users will have the option to show the password.

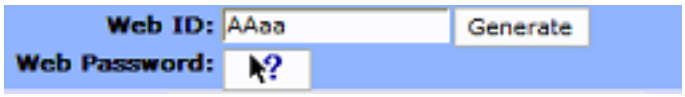


Referring/General Doctor page:



- If the "**Show Patient/Ref Dr Pwds**" box is un-checked in Edit Control table, the Web Password field will be hidden:

Main Page:



Referring/General Doctor page:



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