

[v12.380b and above] Patient page & Referring Doctors - Setup - hide or show patient/ doctor passwords

841 [TDO KB](#) February 24, 2026 [Doctors](#), [Pages](#), [Site Configuration](#) 8.22K

Overview

TDO now gives the option to offices to decide if they want to hide the Web Password for Patients and Referring/General Doctors in TDO.

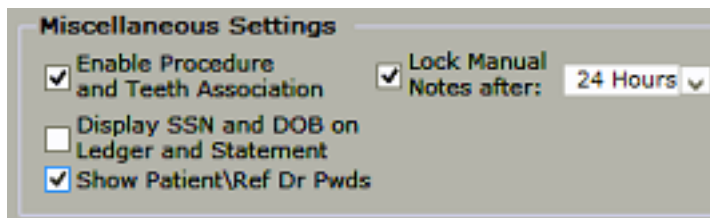
This feature was implemented in **12.380b**.

Note: **Per HIPPA regulations, any patient password should be protected.**

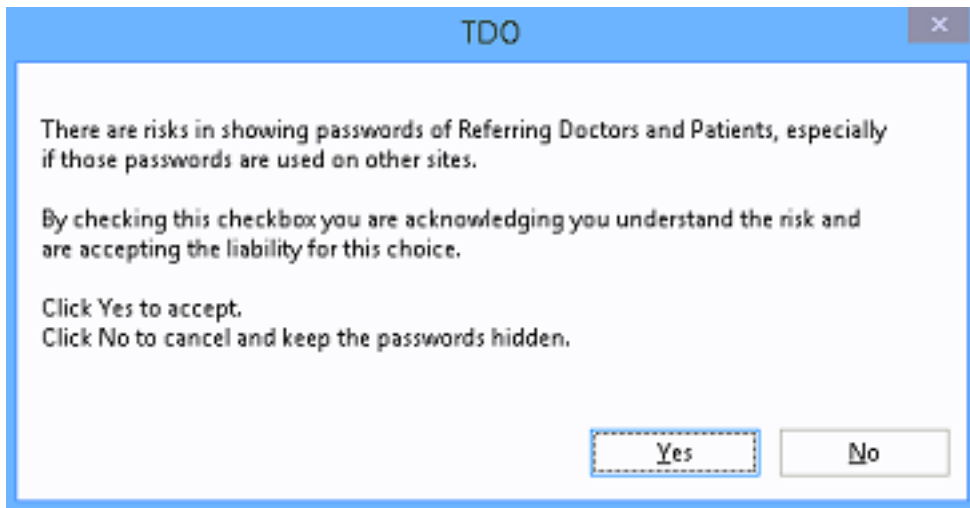
Detailed Instructions

To enable this feature, simply follow the steps below:

- Go to Setup>Site Configuration>Edit Control Table>Application Settings
- Under Miscellaneous Settings, check the box to “**Show Patient/Ref Dr Pwds**”

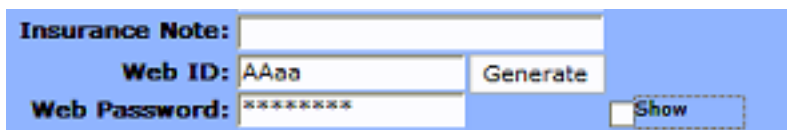


- A popup window will display to confirm the changes.

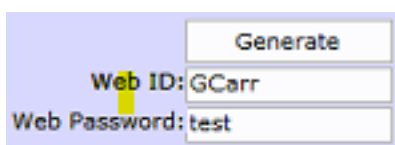


- Clicking **YES** will allow doctors and staff to view the Web Patient and Web Referring Doctors passwords,
- Clicking **NO** will keep the Web password field hidden
- Refresh TDO
- If the “**Show Patient/Ref Dr Pwds**” box is checked in Edit Control table, the Web Password field will be visible:

Main Page: Users will have the option to show the password.

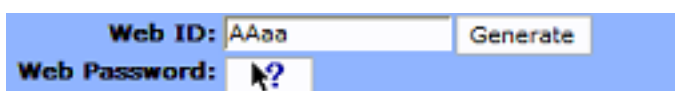


Referring/General Doctor page:



- If the “**Show Patient/Ref Dr Pwds**” box is un-checked in Edit Control table, the Web Password field will be hidden:

Main Page:



Referring/General Doctor page:

Generate

Web ID: GCarr

Web Password: 

Online URL: <https://kb.tdo4endo.com/article.php?id=841>