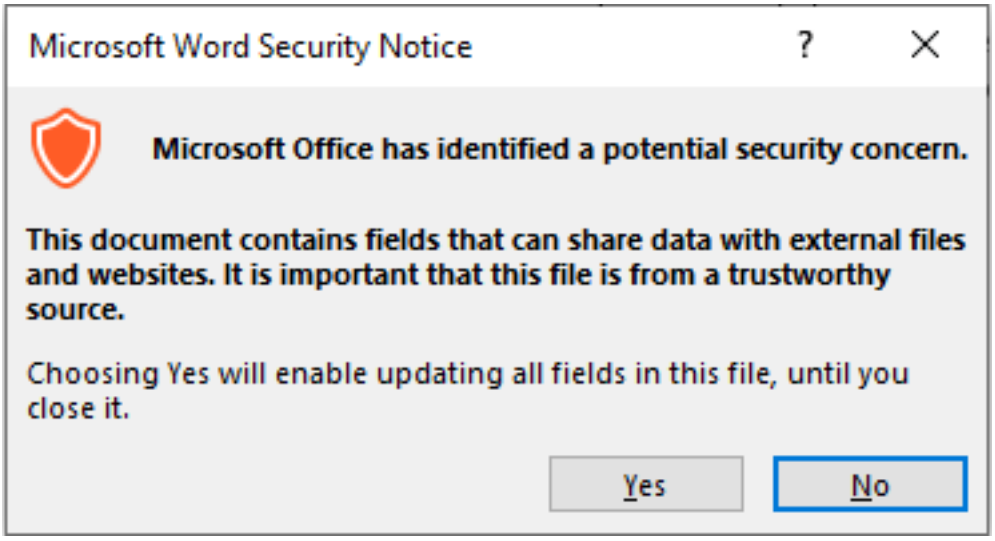
Letters - Microsoft Word - security warning

873 TDOKB1 September 29, 2023 TDO software, Troubleshooting 12.69K

Overview

When creating or sending a report in the letters module, a Microsoft Word Security Notice may be displayed.

We are aware of the notification appearing.



This is affecting Microsoft Word 2016 and higher.

- You can select either YES or NO to acknowledge the warning - will not affect the sending of the letter

Note: The letter or report will still send to its desired destination without issue. This is only a notification displayed by Microsoft Word.

Current Status

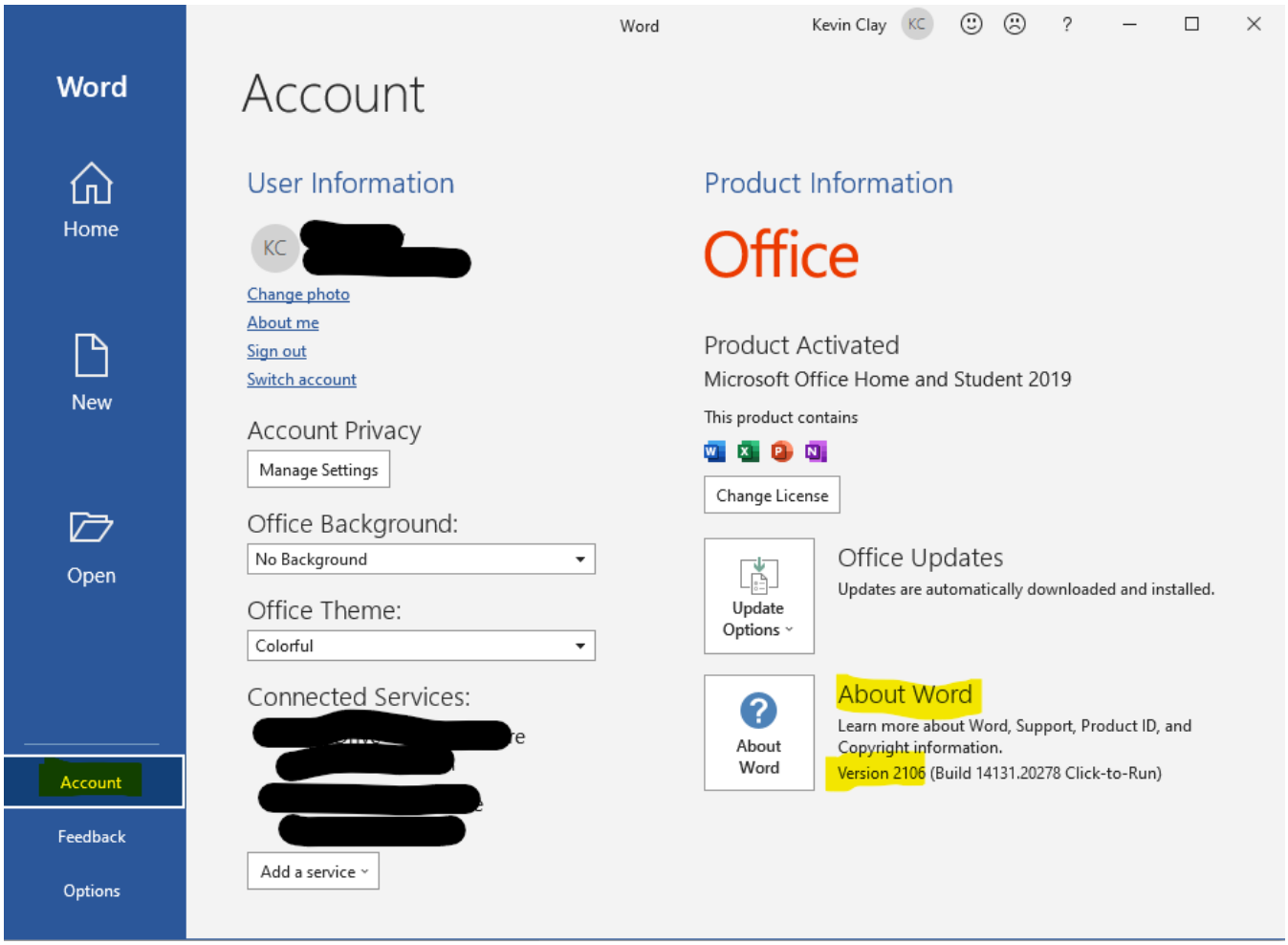
As of July, 19th 2021:

Click to Run and newer does not get the warning when you send a letter.

If you are getting this error, please run the Word updates for your current version of Word.

Version affected: Word 2016, Version 2106, Build 14131.20230

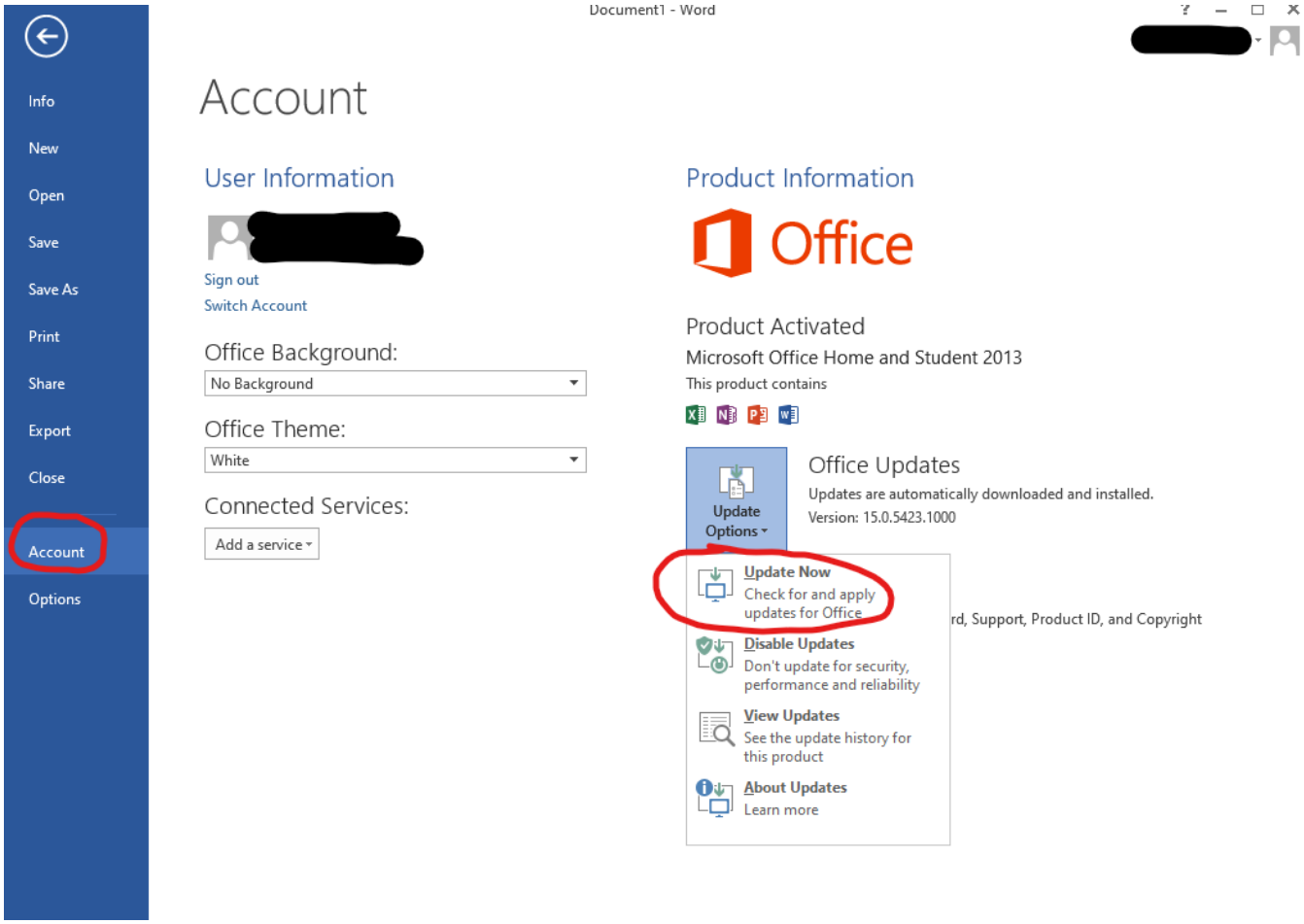
- You can check you version by opening Microsoft Word outside of TDO
- File>Account> About Word



Detailed Instructions

To run Word updates for your current version of Word:

1. Open Word outside of TDO
2. Got to "File" at the top left hand corner, this will open a column on the left
3. In the column on the left go down to "Account"
4. Next to office updates, you will see an "Update options" box with a drop down
5. Click "Update now"



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