

[v12] - Updating TDO's drugs database

893 [TDOKB2](#) September 28, 2023 [TDO software](#) 5.07K

Overview

The drugs database within TDO has been updated and is in sync with Lexicomp's drugs database. The update will require the SetupDrugs file to be manually ran on the TDO Server.

Note: If your practice is using TDO version 11, you will need to update to version 12 first. TDO can do the update for your practice. Please contact us at support@tdo4endo.com or 858-558-3696 for inquiries.

Instructions

Note: The SetupDrugs file must be ran on the TDO server and will only need to be ran once. It will automatically apply to the client workstations. It will require a server reboot, so make sure everyone is logged out of TDO until the server finishes rebooting. Please run a TDO autofix on the workstations after the file finishes installing on the server.

1. Log into the TDO website, which is <https://tdoer.tdo4endo.com/signin.aspx>
 - a. Use the Reset Password feature if you've forgotten your password
2. Click on the downloads tab in the menu to the left



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Version Disclaimers

VERSION 12 DISCLAIMER - ACCEPTED

- Available on this page are all necessary files needed to install TDO software.
- These downloads are the responsibility of the IT Professional and Doctor. If you have any questions about installing any of these files, please contact TDO Technical Support at [\(858\) 558-3696](tel:858-558-3696).
- TDO v12.416d** is the most recent version available for download.
- PLEASE READ:**
 - Microsoft Word 2007 is no longer supported in version 12.351r or later**
 - If you are upgrading to version **12.159** or greater from an earlier version, please be aware that this update may take considerably longer than normal. Depending on the size of your database, it can take an hour or longer.
 - DentalXchange** users will need to upload all pending claims before creating new claims in build **12.285c**. TDO updated to a new file format to upload to DentalXchange in this build.
 - WIA Interfaces Not Working in TDO v12 - for more information please [click here](#)

3. Navigate down until you see Direct Download - TDO Professional v12 and click on SetupDrugs.exe to download the file

UPGRADING TO THE LATEST VERSION OF TDO?
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Direct Download



TDO Professional v12

[1_TDORTBFix.exe](#)

[SetupDotNet462.exe](#)

[SetupDrugs.exe](#)

[SetupImages6.exe](#)

[SetupRuntime.exe](#)

[SetupRuntime2013.exe](#)

[SetupRuntime2016.exe](#)

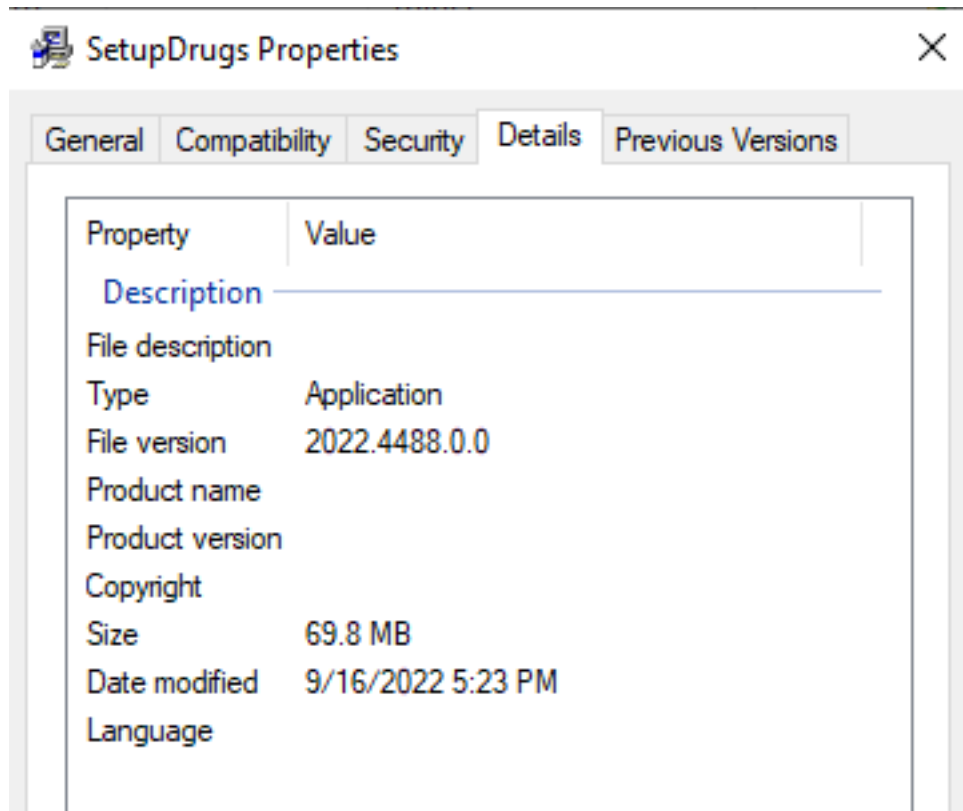
[SQL2016ExpressX64.exe](#)

[SQL2019ExpressX64.exe](#)

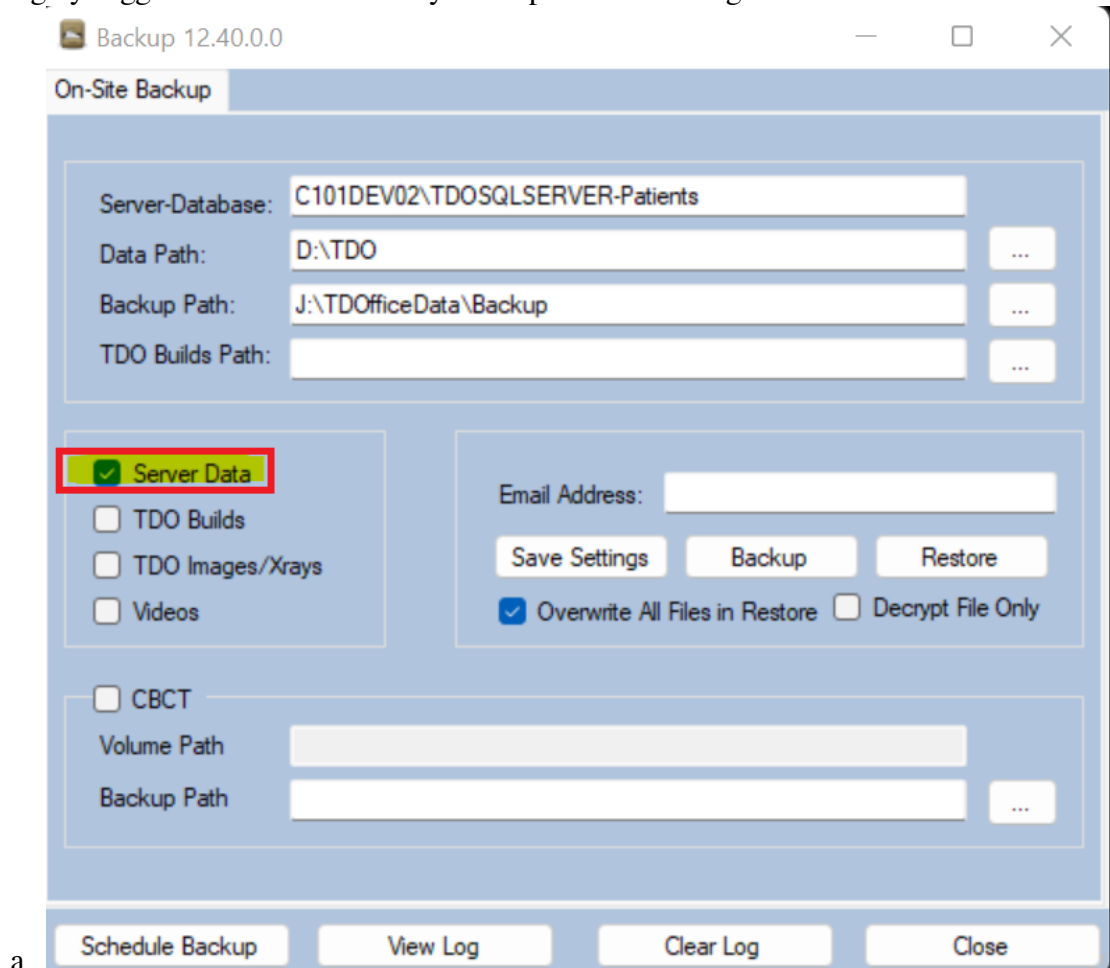
[TDOProfessional12416d.exe](#)

[TDOSupportModule.exe](#)

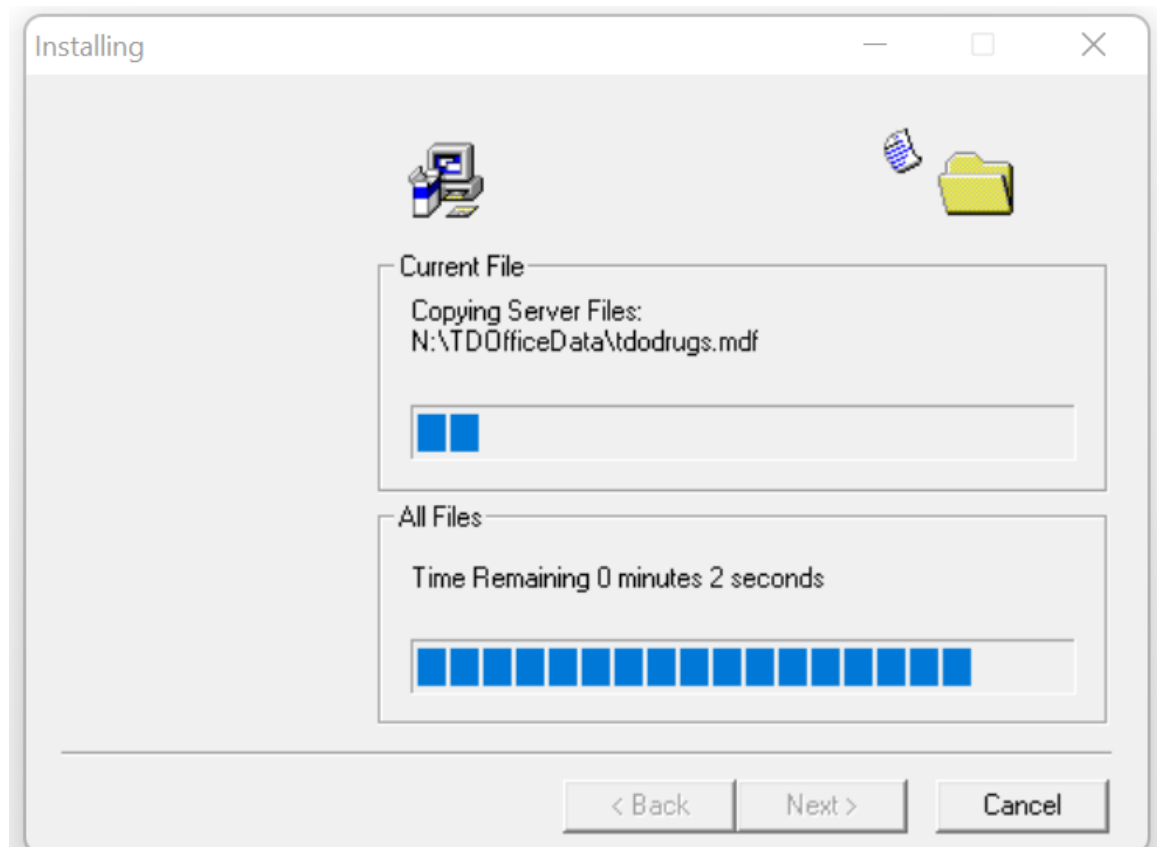
4. To verify the version, right click the SetupDrugs file then select properties. Go to the Details tab. The File Version should be 2022.4488.0.0



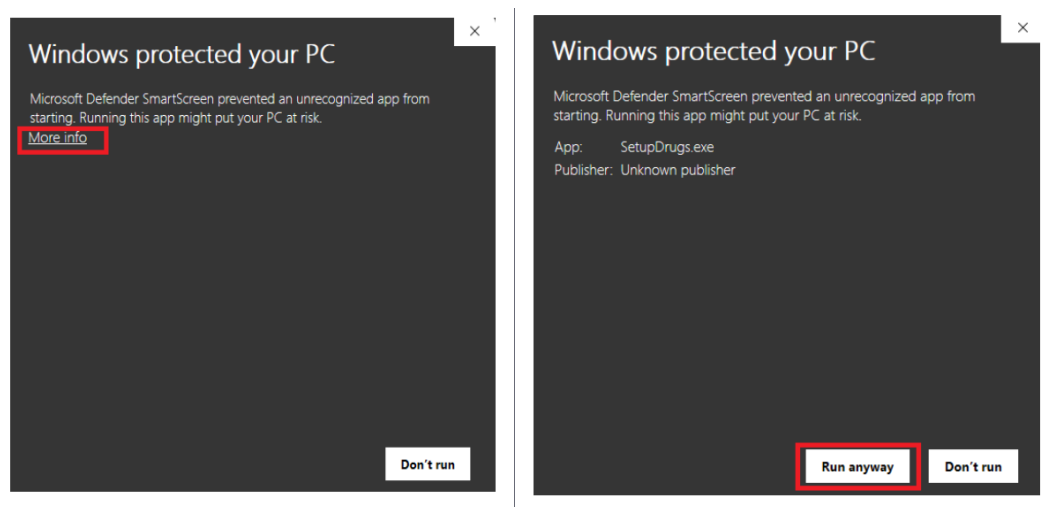
5. It is highly suggested to run a data only backup before running the file



6. Double-click SetupDrugs to run the update . **You will only need to run it once on the server and it will automatically apply to the workstations.** The window automatically disappears upon completion

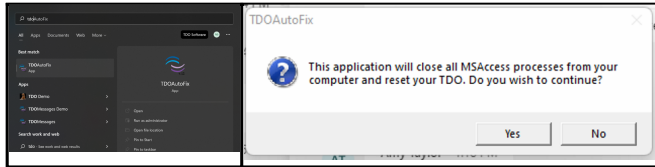


- b. If the Windows Protection notice comes up, click on "More Info" then click "Run anyway"



7. You are now finished updating the drugs database. **On the workstations,** please have your users

run a TDO Autofix by going to the Windows start menu, search "TDO", then click Yes to continue



Online URL: <https://kb.tdo4endo.com/article.php?id=893>