

Automatically clear the cache when closing Google Chrome

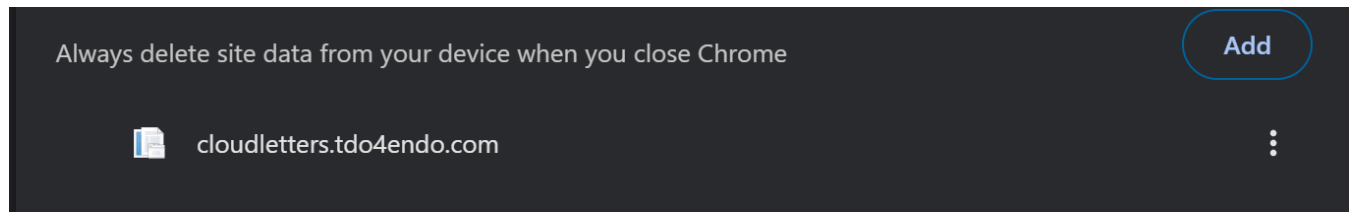
949 [TDOKB3](#) September 4, 2024 [Cloud Ribbon Menu](#), [Troubleshooting](#) 3.93K

Automatically clear the cache when closing Google Chrome

This is a solution that can be used for a known issue where Google Chrome is automatically shutting down when attempting to load Cloud Letters.

First, clear the cache within Google Chrome. See [KB Article 932](#) for instructions

Next, go to Settings > Privacy and Security > Expand Site Settings > Expand Additional Content Settings > Open On-device Site Data > Scroll down to "Always delete site data from your device when you close chrome" > Add an exclusion for "cloudletters.tdo4endo.com"



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