

Worldpay Deprecation as of 10/31/2024

991 [TDOKB3](#) November 18, 2025 [TDO services](#) 3.14K

Worldpay Deprecation

As of 10-31-2024, the Worldpay payment processing integration has been deprecated.

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Starting on version 12.455b of TDO-12, a deprecation notice (Fig. A) regarding Worldpay will come up when “Credit Card” is selected as the type of payment when receiving a payment from the patients' ledger.

Users can acknowledge the notice by clicking OK and the payment will be recorded in the patients ledger as normal, **however the transaction will NOT be processed through Worldpay**. Users must instead process the payment on Worldpays' portal.

If you are interested in returning to an integrated payment processing solution, please reach out to TDO about TDO PAYMENTS at PracticeGrowth@tdo4endo.com or at 858-558-3696.

Fig. A

The screenshot shows a software interface for receiving payments. The main window is titled "Receive Payment" and contains the following fields:

- Patient: Test Test
- Date: 1/13/2025
- Amount Received: \$10.00
- Payment From: Test Test
- Type of Payment: Credit Card (highlighted with a red box)
- Reference: (empty)
- Procedure Reference: (empty)
- Doctor to credit: Dr1Name
- Date of Service to Credit: 1/13/2025

At the bottom right of the main window is a button labeled "Close and Save".

Overlaid on the bottom left is a dialog box titled "TDO - Worldpay Deprecation Notice" with a close button (X) in the top right corner. The text inside the dialog box reads:

Important: As of October 31, 2024 the WorldPay integration has been fully deprecated. Proceeding with this payment will NOT process the transaction through WorldPay but will record the payment in the patient's TDO ledger. You will need to process the payment directly through the Worldpay portal separately. If you are interested in returning to an integrated payment processing solution, please reach out to TDO about TDO PAYMENTS at support@tdo4endo.com.

At the bottom right of the dialog box is an "OK" button.

If you are unsure or unaware of how to receive payments through Worldpay's portal, please contact Worldpay at **1-866-622-2390**.

How to disable the deprecation notice

The deprecation notice can be disabled through a per-workstation setting under: **Setup > Site Config > Control Table > Workstation Settings > Credit Card Settings**.

The **Credit Card Settings** must be configured to **Unknown** as seen below.

Control Table

×

Control Table Information

Practice InformationApplication SettingsNetwork SettingsWorkstation Settings

Digital Radiography

Radiography Software:

▼

Radiography Path/Source:

...

Scan Twain Settings

☒ Default☐ Advanced☐ Remote

Remote Camera

Software:

Breeze Systems

▼

Remote Camera Software Path:

c:\Program Files\BreezeSys\DSLR Remote Pro

...

☐ Autosave Camera Image☐ Autoload Remote Software

☐ Auto Archive☒ Include Subfolders

Inactivity Duration Before Logoff

Minutes:

999

Credit Card Settings

Credit Card Company

Unknown

▼

Image Location

Flash Card Reader Path:

...

Patient Privacy

☐ Open Application Showing Calendar First

Tooth Models

Tooth Model Path:

C:\Program Files\Brown & Herbranson\3D Tooth Atlas

...

Digital Signature

Signature Type:

Leadtools (Default)

▼

Notes Encryption

☐ Allow Notes Encryption

Windows Placement

Reset

☐ Allow TDO to be Full Screen

Close

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