Rectangle Health Deprecation 5/1/2025

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Rectangle Health Deprecation

As of 05-01-2025, the Rectangle Health payment processing integration has been deprecated.

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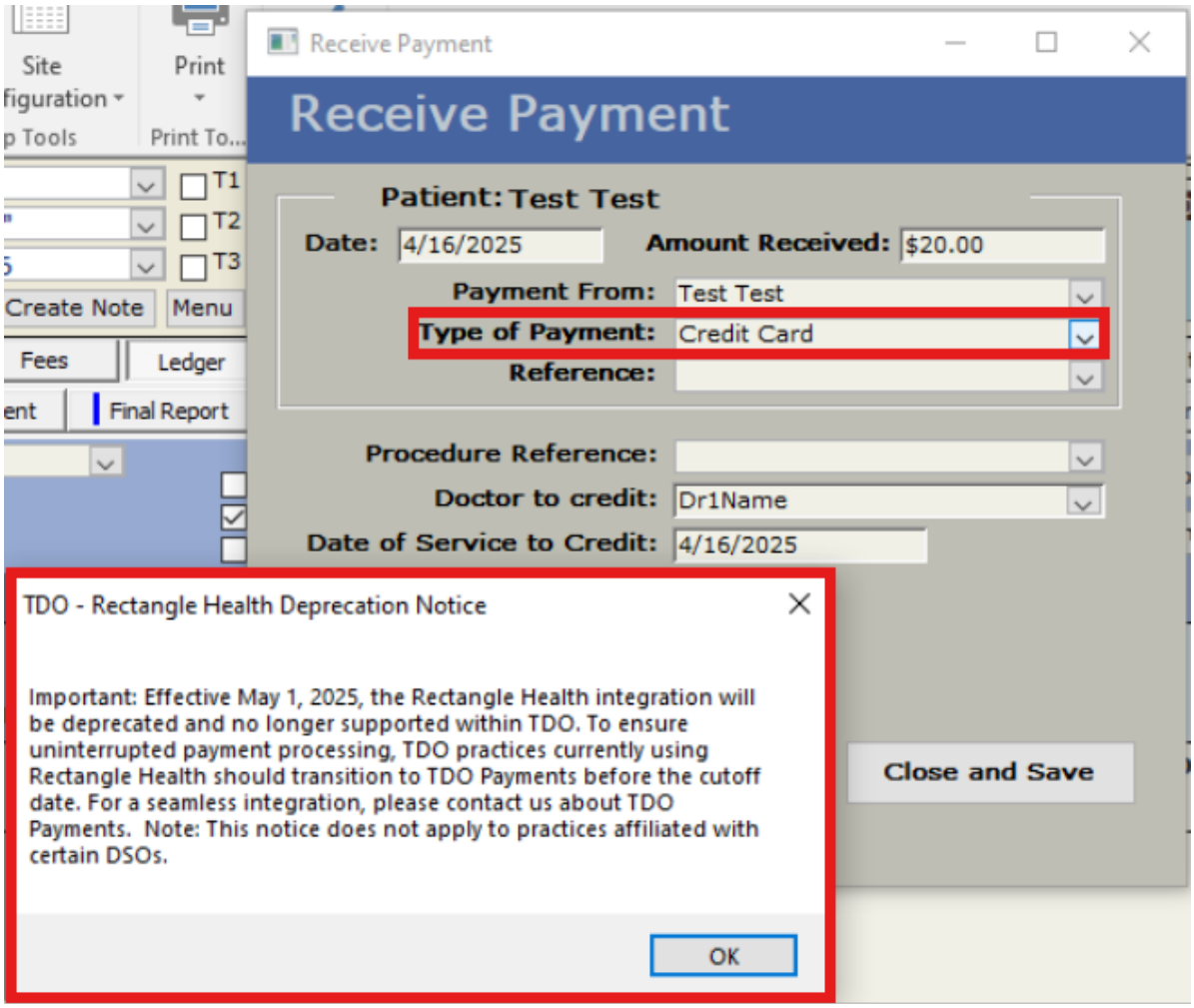
Starting on version 12.463 of TDO-12, a deprecation notice (Fig. A) regarding Rectangle Payment Processing will come up when “Credit Card” is selected as the type of payment when receiving a payment from the patients' ledger.

Users can acknowledge the notice by clicking OK, and the payment will be recorded in the patient's ledger as normal; **however the transaction will NOT be processed through rectangle**. Users must instead process the payment on Rectangle Health's online portal.

If you are interested in returning to an integrated payment processing solution, please reach out to TDO about TDO PAYMENTS at PracticeGrowth@tdo4endo.com or at 858-558-3696.

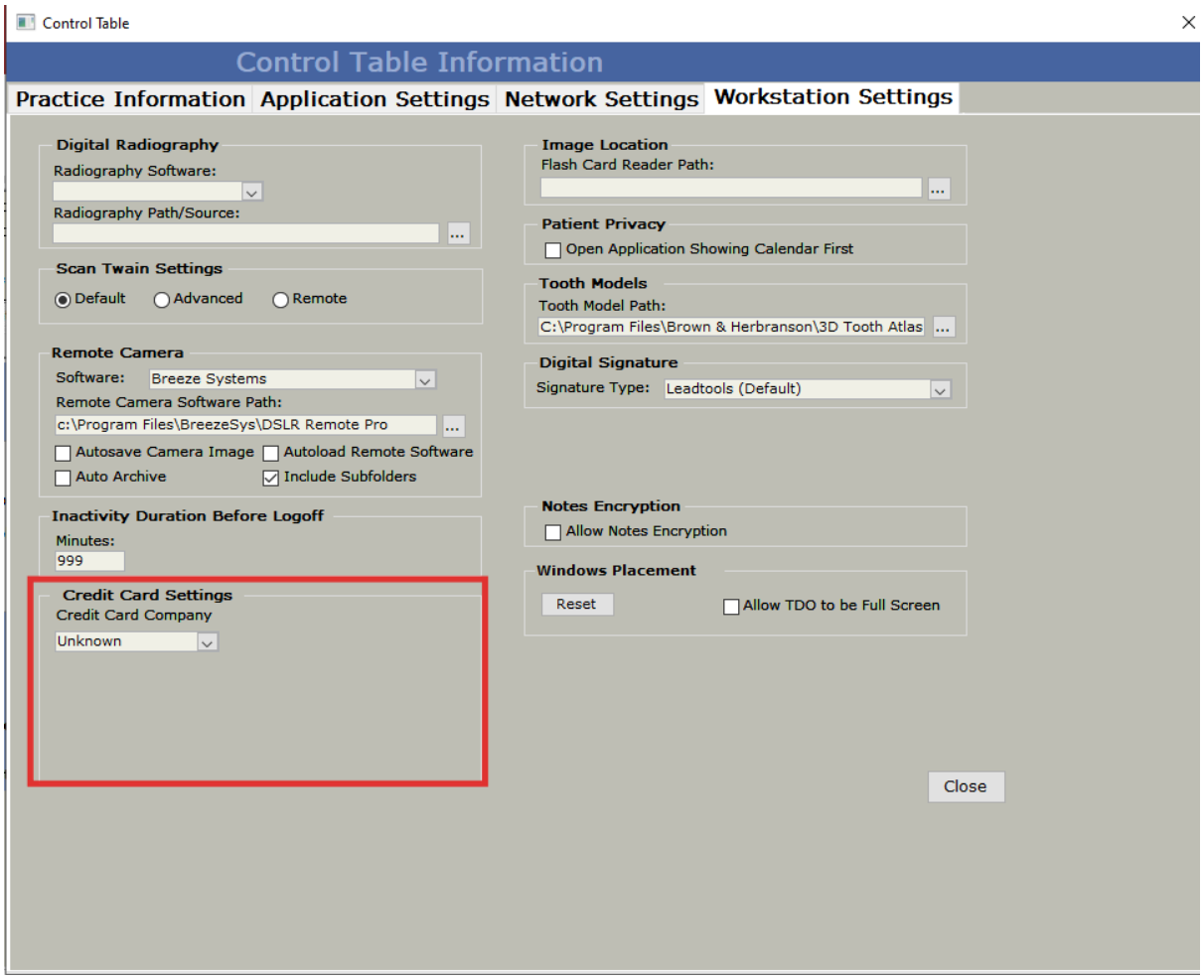
Fig. A



If you are unsure or unaware of how to receive payments through Rectangle Health's web portal, please contact Rectangle at **1-800-337-3630.**

How to disable the deprecation notice

The deprecation notice can be disabled through a per-workstation setting under: ***Setup > Site Config > Control Table > Workstation Settings > Credit Card Settings***.
The ***Credit Card Settings*** must be configured to ***Unknown*** as seen below.



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